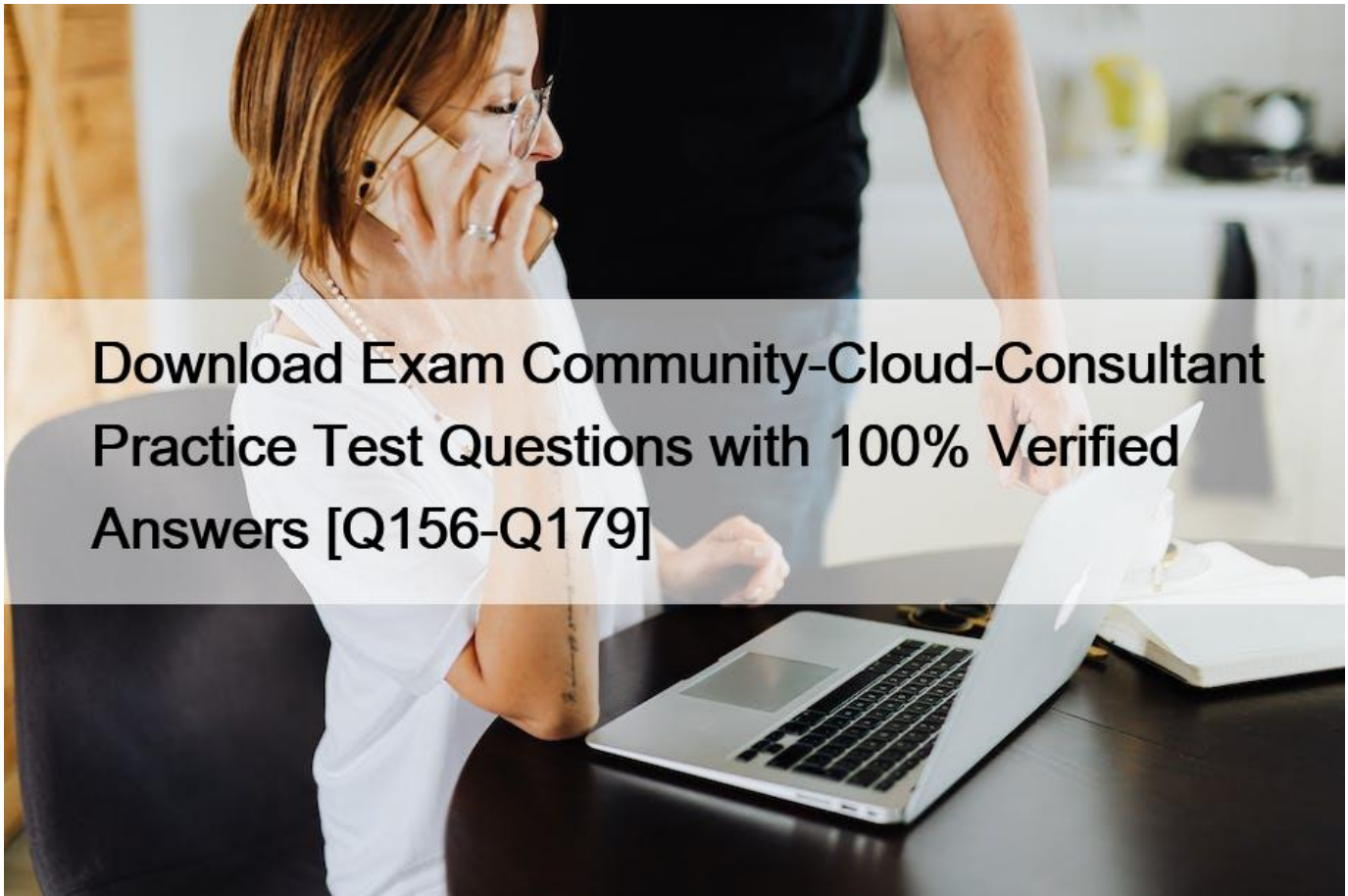# Download Exam Community-Cloud-Consultant Practice Test Questions with 100% Verified Answers [Q156-Q179]

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Salesforce Community-Cloud-Consultant is a certification exam designed for professionals who want to demonstrate their expertise in building and managing communities on the Salesforce platform. Salesforce Certified Community Cloud Consultant certification exam tests the candidate's knowledge and skills in designing and implementing community solutions that meet the specific business requirements of their clients. Passing Community-Cloud-Consultant exam validates the candidate's ability to develop and manage successful communities that drive customer engagement and satisfaction.

Q156. You wish to edit the Community Head Markup, where do you go to do this?
* Developer Console
* Community Builder >> Settings >> Advanced
* Upload a HTML static resource named ‘Head Markup’
* Community Manager >> Administration >> Settings
* Modify the hidden Community Lightning Component which is displayed when editing the community

Q157. Northern Trail Outfitters launches a Community using the Customer Service Template. Community members report that they do NOT have a menu option to navigate to see their work orders. The Salesforce Admin has validated the following on the Community user profile: * users Profile has Read Access on the Work Orders Object * Users Profile has a tab visible for Work Orders Object should the Salesforce Admin do to troubleshoot this issue?

* Verify that the Work Order tab is under the Selected tab in Community Settings Setup.
* Verify that the Navigation Menu in Community Builder has "Type: Salesforce Object" and "Object Type: Work Order"
* Verify that the Navigation Menu in Community Management has "Type: Salesforce Object" and "Object Type: Work"
* Verify that the Work Order tab is under the Selected tab in Community Management.

Q158. Universal Containers needs to build a partner community that supports multiple business units by providing the following abilities:* Each business unit can only collaborate with its partner network.* Partners only see Knowledge articles and content specific to their business unit.* Some business units allow partners to raise support cases.* Some partners work with multiple business units. How should a Salesforce Admin meet these requirements?

* Build a Community for each business unit and assign partners to the relevant Communities
* Build one Community and allow the partner profiles to be assigned based on the business unit
* Build one Community and segment partner visibility by turning off Community User Visibility
* Build a Community for each business unit and allow partners to have separate login credentials

Q159. A Community has two types of users:

– External users who can belong to multiple Communities.

– Internal users who belong to one or more Communities.

Which two features allows both user groups to navigate between each Community? Choose 2 answers.

* Global Header.
* Community URL.
* Appending "/one/one.app" to the Community URL.

Q160. Universal containers houses their order information in their legacy backend systems. Customers need to see their orders from the back office in their customer-facing Community. – The existing Salesforce org (which hosts the community) has integration with the backend legacy system using Salesforce Connect – Customer users only need to see their orders in the Community – Orders are currently public read-only – Customer users need to access fields that are already part of the existing integration What two things should do Salesforce Admin do to meet these requirements? Choose 2 answers

* Leveraging existing integration with the legacy system
* Set the external users' organisation wide defaults to private for external order objects
* Creating a new integration with the legacy system for customer users
* Update the customer user profile and given the "view all" permission on the integration object

Q161. A healthcare company wants to create a Community for its patients and providers. The Community needs to be optimised for healthcare use cases and follow industry best practices. What should the Community Cloud consultant consider first to meet the requirements?

Select one or more of the following:
* Lightning community templates
* Business value map and ROI
* Custom solutions

* Lightning bolt solutions

Q162. What two things should a Salesforce Admin do to accomplish this? Universal Containers needs to create a Support Community with the following requirements:* Customer and partner users will be members of this community and use the Customer Community and Partner Community License, respectively.* A customer user should be able to see all cases opened for their account, including cases opened by their colleagues.* Customer users must be able to collaborate with all Community users.
* Create a Sharing Set on the Case object.
* Enable Super User access for customer users.
* Select the Community User Visibility checkbox.
* Set up Delegated Admin access for customer users.

Q163. Universal Containers is building a Lightning Community. A few Community pages have numerous Lighting Components which are taking longer to display.

Which step should be taken to improve display time performance of the pages?
* Turn on server-side Caching.
* Enable On-Demand Rendering.
* Turn on client-side Caching.
* Enable Progressive Rendering.

Q164. Universal Containers needs to use their corporate portal to authenticate Community users, allowing users access to the Community after they have successfully logged into the Portal. What should the Salesforce Admin do in the Communities to support this login requirement?
* Enable Guest User access in Communities to support seamless access to Communities from the Portal
* Configure Single Sign -on in Salesforce and reuse the federated authentication providers in the Community
* Add Social -Sign -on to allow users to log in from the Portal without signing into the Community
* Enable Community login support for employees in the Portal configuration

Q165. A Community Cloud consultant distributes a specialized real estate management Community using a Lightning Bolt solution.

Which two items can be included in the Lightning Bolt solution? (Choose two.)
* AppExchange applications
* Standard Lightning Community templates
* Custom applications
* Flows and Flow Categories

Q166. A Salesforce admin needs to build a self-service Community. Which three steps should the Salesforce admin take before building the Community in Salesforce? Choose 3 answers Select one or more of the following:
* Create email templates for the community to be used in the Community
* Add discussions on topics that car be published ir the Commit :y
* Enable the Service Cloud features to be used in the Community, including knowledge and case
* Configure a search for articles and discussions in the Community
* Gather branding assets, including images and logo for the Community

Q167. Universal Containers (UC) just went live with a new Customer Community. UC wants to automatically create Community users for related Contacts when a new business Opportunity is marked as Closed Won.

Which approach should the Community Cloud consultant recommend to accomplish this?
* Use a Workflow Rule to create a Task for the Administrator with the list of Contacts that should be Users.
* Send an email to the Administrator when the Opportunity is marked Closed Won so they can create Users.

* Use a trigger to create Community users for all related Contacts on the Account.
* Use a Schedule Report that alerts the Salesforce Administrator of new Contacts.

Q168. Universal Containers (UC) recently went live with its new custom Community. UC has received the cases stating that no customers have access to the Community. The customer users have the custom “UC Customer Community” profile assigned to them. What is the final step the administrator should take to ensure user membership to the Community?

Select one or more of the following:
* Publish the Community using the Community Builder
* Assign the “UC Customer Community” profile in administration
* Use a permission set to give users access to the Community
* Ensure the “send welcome email” checkbox is selected

Q169. What permission(s) would you assign a community manager?
* Communities Administrator
* Setup and Create Portals
* Manage Community Settings
* Create and Setup Communities
* Manage Portals

Q170. Northern Trail Outfitters has released a Customer Service Community for its users for outdoor and trekking equipment. Users can ask and answer questions in the Community. Customers have asked how to be notified of new questions or information posted in the Community about specific products.

What should the Administrator recommend?
* Subscribe to Topics associated with Questions and posts
* Follow users associated with Questions and posts
* Subscribe to Questions and posts
* Subscribe to an RSS feed about Questions and posts
Explanation

Q171. What are the two types of Sharing Models available once you have established a Community?
* Community Sharing Model & Portal Sharing Model
* Company Sharing Model & Community Sharing Model
* Internal Sharing Model & External Sharing Model
* Internal Sharing Model & Portal Sharing Model
* Partner Sharing Model & Customer Sharing Model

Q172. The coffee company sells products for coffee shops and consumers. The company is planning to launch a Community and has the following goals:

– Go to market quickly

– Generate online revenue rapidly

– Work with a mobile ready storefront

How should the Community Cloud consultant meet these goals?

Select one or more of the following:

* Use build your own lightning template
* Use custom lightening components
* Use a Visualforce page lightning component
* Use B2B commerce for community cloud

Q173. Universal Pastries wish to survey their customers in the community after they close a case. How would they achieve this?
* Build a Surveys Lighting Component
* Use an AppExchange Survey Lightning Component
* Build a Surveys Visualforce Page
* Use the Standard Surveys Lightning Component

Q174. Universal Containers rolled out a Community in the Customer Service Napili template for their employees.

The CEO has the following requirements: * All employees can participate in discussions within the Community. * Create a Chatter group for corporate announcements where all employees can participate and comment. * The posts in this group should be visible in the feed of all employees. How should the Salesforce Admin accomplish this task? Choose one answer
* Create a Chatter group in the internal org and create a trigger to make the posts visible to everyone
* Create a Chatter group in the Community and include all employees
* Create a Chatter group in the internal Salesforce org and include all employees
* Create a post on a custom object, Announcements that all employees follow

Q175. Regional Containers want to ensure any Community members without Community contributions are moderated by the Community Manager, how would this requirement be implemented?
* Download the Advanced Community Moderation lightning component and configure it in the Community Builder
* Use a Community Moderation Rule
* Define Community Member Criteria
* Leverage the Community Cloud Moderation API with APEX

Q176. Universal Containers wants its Community users to have the ability to log in using Facebook and Google.

Which set of features should the Administrator use to achieve this goal?
* Custom Lightning Component and Apex Class
* Single Sign-on and AppExchange
* Auth Provider and Flow
* Auth Provider and Registration Handler

Q177. Universal Containers needs to add their own logo to the Community login page. What is the most efficient way for the Salesforce Admin to accomplish this?
* Upload the logo as an externally available Document and include it in the login page
* Add the logo to the Login & Registration setup page in Community Management
* Override the default Community login page to a custom login page with the logo
* Use URL redirect to redirect users to a custom login page with the logo

Q178. Universal Containers is launching a Community with the following requirements:

– Branding requirement is limited to logo and font.

– Configurable Navigation with the option to navigate to custom objects and records.

– Access to articles is limited per Date Category Visibility.

Which template should the Salesforce Admin use to build this Community that will natively support these capabilities?

* Kokua

* Koa

* Customer Service (Napili)

* Aloha

Q179. Universal Containers builds a Customer Community on the Customer Service Template. They add a record list component to the right column of the home page. This component needs to show customers their five most recent cases. They already created a “My Cases” list view. How should a Salesforce Admin set the record list component properties?

* Use the Case object with full layout, return five records, and use the “My Cases” list view.

* Use the Case object, return five records, use the “My Cases” list view, and disable public access.

* Use the “My Cases’ list view with compact layout, return five records, and disable public access.

* Use the Case object with compact layout, retum five records, and use the *My Cases” list view.

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