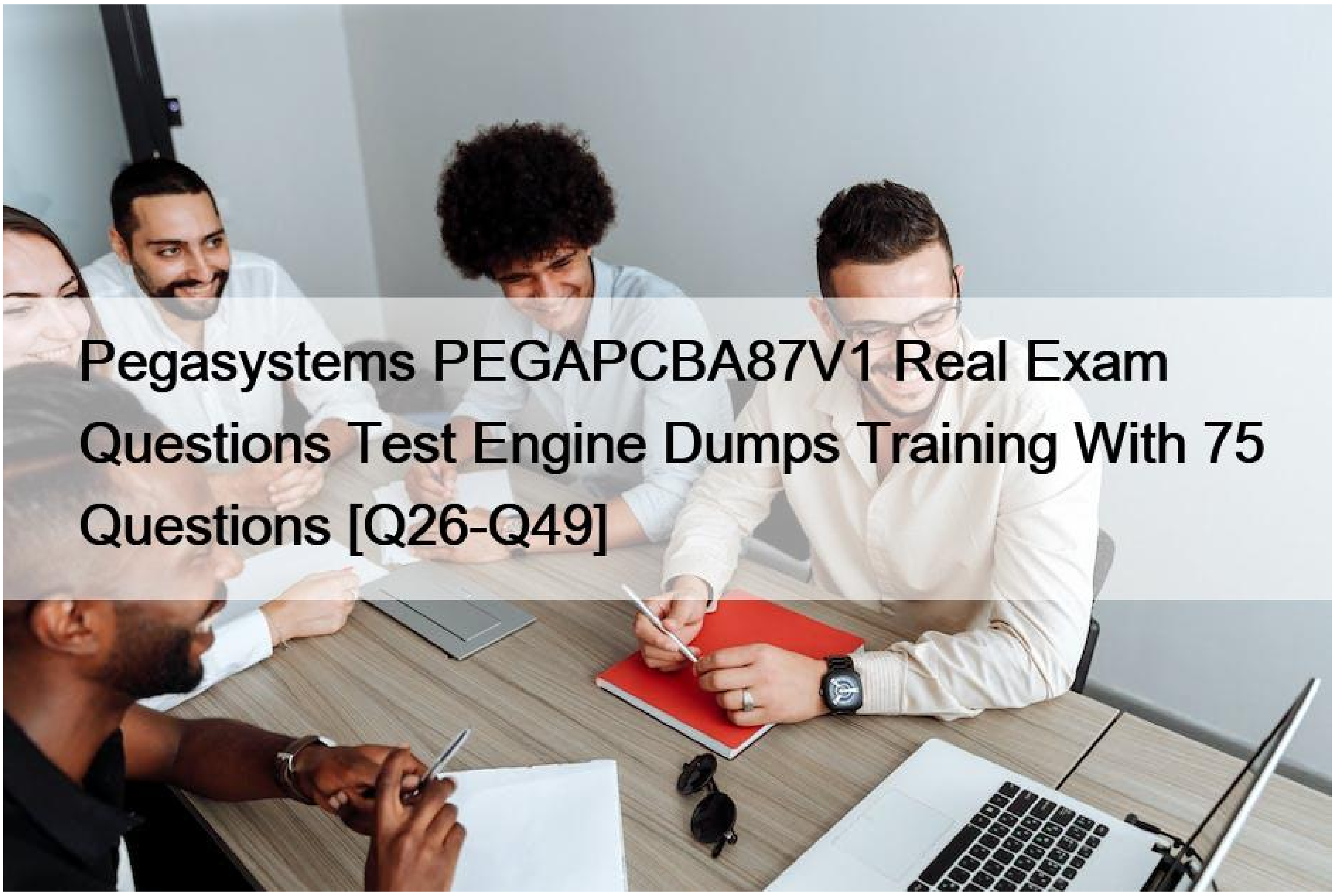
Pegasystems PEGAPCBA87V1 Real Exam Questions Test Engine Dumps Training With 75 Questions [Q26-Q49



Pegasystems PEGAPCBA87V1 Real Exam Questions Test Engine Dumps Training With 75 Questions
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Pegasystems PEGAPCBA87V1 Certification Exam is designed for professionals who want to validate their skills and knowledge in Pega Business Architect. PEGAPCBA87V1 exam is intended for individuals who have experience in Pega Business Architect, and want to demonstrate their expertise in Pega's business process management (BPM) technology. Successful completion of PEGAPCBA87V1 exam will lead to the Pega Certified Business Architect (PCBA) 87V1 certification, which is recognized globally as a benchmark for excellence in Pega Business Architecture.

Q26. An accident claim case creates a vehicle claim case for each vehicle involved in an accident.

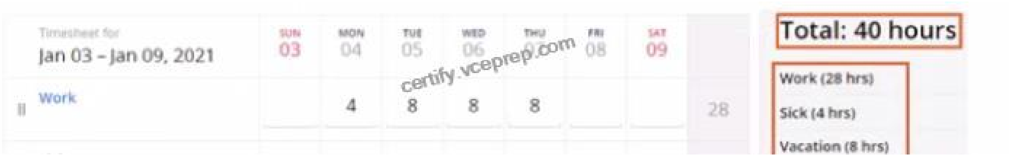
Which two configurations prevent the accident claim case from resolving before all vehicle claims are resolved? (Choose Two)
* Add a wait step to the accident claim case to wait until all vehicle claims have a status of Resolved.
* Add each vehicle claim as a child case of the accident claim.
* Add an optional process to pause the accident case until the vehicle claims are paid.

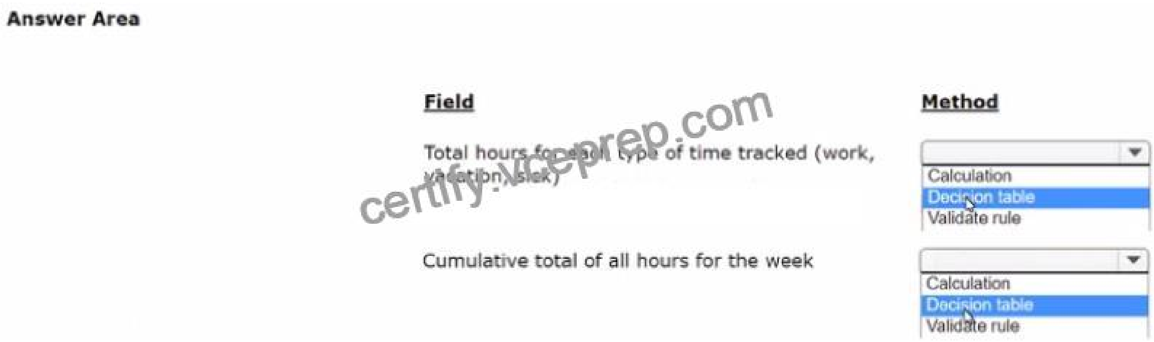
* Add a parallel process for vehicle claims in the accident claim resolution stage.
These answers are correct because they prevent the accident claim case from resolving before all vehicle claims are resolved, as per the requirement. By adding each vehicle claim as a child case of the accident claim, you can create a case hierarchy that allows you to manage related cases together. By adding a wait step to the accident claim case, you can pause the parent case until all child cases reach a specific status, such as Resolved. Reference:
https://academy.pega.com/library/87/pega-certified-business-architect-pcba-87v1 (Module 5: Case Hierarchy)

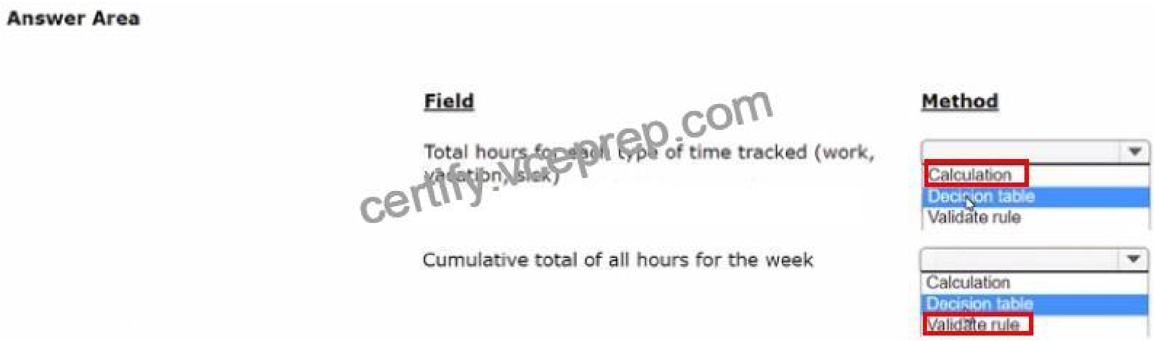
Q27. A requirement for a hotel reservation case type states that as customers change their room selection, the total cost of the reservation updates accordingly.

How do you satisfy this requirement?
* Configure a calculation for the total cost held.
* Configure a validate condition for the total cost field.
* Configure a field group list for all the room types.
* Configure a when condition for the total cost field.
To satisfy this requirement, you need to configure a calculation for the total cost field. A calculation is a type of validation that derives the value of a field from an expression or a formula. You can configure a calculation for the total cost field that multiplies the room rate by the number of nights and updates the value whenever the room selection changes. Reference:
https://community.pega.com/knowledgebase/articles/user-interface/86/configuring-calculations

Q28. In the following view of a timesheet application, an employee enters their hours for the week. The total hours highlighted are automatically updated with the appropriate values as the employee enters their time.







Q29. The business process for an automobile insurance claim consists of the following phases:

* Submission: The customer contacts a customer service representative (CSR) to file the claim.

* Review: An adjuster reviews the claim, assesses the damages to each vehicle, and provides an estimate of the cost of repairs.

* Repair: A third party performs the repairs on each vehicle, communicating with the adjuster and customer as necessary.

* Verification: After each vehicle repair, the adjuster closes the claim.

According to Pega best practices, which phase can you implement as a child case?
* Repair
* Verification
* Submission
* Review

The Repair phase can be implemented as a child case because it represents work that is performed by a third party and can be processed in parallel with other phases. A child case also allows for different reporting options and time frames for the repair work. The other phases are part of the main business process and should be implemented as steps or stages in the top-level case. Reference: https://academy.pega.com/topic/child-cases/v1

Q30. You need to fetch exchange rates that are updated on a daily basis from a web service and make them available in your application using a data page .

Which scope would you select for the data page?
* Application
* Request
* Node
* Thread

it fetches exchange rates that are updated on a daily basis from a web service and makes them available in your application using a data page. A request scope for a data page means that the data page is loaded once per user session and is refreshed when the user logs out and logs back in. This way, the data page can provide the most up-to-date exchange rates for each user session. Reference: https://academy.pega.com/library/87/pega-certified-business-architect-pcba-87v1 (Module 10: Data Pages)

Q31. An event center has a case type that allows customers to book a dining room for events. After customers provide basic information and indicate whether they want catering for the event, the following behavior occurs:

* If customers do not ask for catering, they receive a rental rate quote for the dining room.

* If customers indicate that they want catering for the event, they must choose a menu before they can receive a quote.

Which two options do you use to configure the case type to achieve the requested behavior’ (Choose Two)
* Create a process for customers to indicate menu preferences. Add the process as a case-wide optional action.
* Create parallel processes for providing menu preferences and for providing the customer with the rental rate quote.
* Create a checkbox for customers to indicate whether they want catering for the event. Add a decision shape that evaluates whether the customer checks the box.
* Configure the menu preferences and appointment date fields with a visibility condition if the customer selects the catering checkbox.

To display the Select hotel amenities section only if customers indicate that they want catering for the event, you need to create a checkbox for customers to select and add a decision shape that evaluates whether the checkbox is selected or not. If the checkbox is selected, the case life cycle proceeds to the Select hotel amenities section; otherwise, it skips that section and goes to the next step. You also need to configure the menu preferences and appointment date fields with a visibility condition that depends on the checkbox value, so that they are only displayed when customers want catering for the event. The other options are either incorrect or irrelevant for this requirement. Reference: https://docs-previous.pega.com/user-interface/87/controlling-visibility-ui-elements https://docs-previous.pega.com/case-management/87/adding-decision-shapes-case-life-cycles

Q32. Which requirement do you satisfy by using a Wait step?
* An Accident Claim case pauses until a user uploads an accident image.
* An Accident Claim case pauses until 48 hours after the accident.
* An Accident Claim case pauses until an email is sent to the user.
* An Accident Claim case pauses until a manager approves the request.

This requirement can be satisfied by using a Wait step with a Timer wait type that pauses a case until a set date/time interval expires or until a reference date/time is reached. In this case, the Wait step can be configured to pause the Accident Claim case for 48 hours after the accident date/time property value. The other requirements do not involve pausing a case based on a timer or a case dependency, but rather on user actions or inputs. Reference: https://academy.pega.com/topic/case-workflow-dependency/v1

Q33. Which requirement do you satisfy by using a Wait step?
* An Accident Claim case pauses until a user uploads an accident image.
* An Accident Claim case pauses until 48 hours after the accident.
* An Accident Claim case pauses until an email is sent to the user.
* An Accident Claim case pauses until a manager approves the request.

Q34. Sales managers must be able to approve sales quote proposals by email and from a mobile device. How do you implement this requirement?
* Add an Approve/Reject step and enable email and mobile approval.
* Add an Approve/Reject step and a Send Email step.
* Add an Approve/Reject step and enable email notifications on the case type.
* Add an Approve/Reject step with mobile approval enabled and a Send Email step.

Q35. How do you adjust the urgency value of an aging assignment to increase the likelihood that the assignment is completed before the deadline?
* Apply an urgency value to the deadline interval.
* Adjust the default assignment urgency value.
* Apply an urgency value to the goal interval.
* Add an escalation action to the goal interval.

This answer is correct because it adjusts the urgency value of an aging assignment to increase the likelihood that the assignment is completed before the deadline. The goal interval in the service level defines the desired time for completing a case or an assignment. If the goal interval is reached, an urgency value can be applied to increase the priority of the case or assignment and make it more visible in the work queue or work list. Reference: https://academy.pega.com/library/87/pega-certified-business-architect-pcba-87v1 (Module 6: Service Levels)

Q36. How do you adjust the urgency value of an aging assignment to increase the likelihood that the assignment is completed before the deadline?
* Apply an urgency value to the deadline interval.
* Adjust the default assignment urgency value.
* Apply an urgency value to the goal interval.
* Add an escalation action to the goal interval.

Adjusting the default assignment urgency value will increase the likelihood that the assignment is completed before the deadline.

Q37. ABC BankCorp wants to create a mobile app experience for users and CSRs for its Transaction Dispute application. Of the following requirements, which option requires you to configure distinct mobile app channels?
* Mobile app color palettes are different for users and CSRs.
* The mobile app customizes currency units and date/time format according to the location of the users.
* CSRs can create other case type instances on the mobile app.
* The mobile app supports all mobile phone operating systems.

This option requires you to configure distinct mobile app channels for users and CSRs because it involves different capabilities for different user roles. A mobile app channel defines how a case type is displayed and processed on a mobile device. You can configure different mobile app channels for different user roles and case types. The other options do not require distinct mobile app channels because they involve common features or settings that can be applied to all users or devices. Reference:
https://docs-previous.pega.com/mobile/87/configuring-mobile-app-channels

Q38. Which two statements about data records are true? (Choose Two)
* Data records need unique, user-generated IDs.
* Data records require external storage.
* Data records are displayed in a drop-down list by default.
* Data records define permissible values for data fields.

Q39. Select the use case that requires an integration by using robotic process automation (RPA).
* An online ordering application submits credit card information to a payment processor through a web service.
* An order management application updates a customer profile in a legacy system that lacks an exposed API.
* A drug trial management application submits trial data to a protected system through a secure connection.
* A service management application lists paint options sourced from a Pega Platform data object.

This use case requires an integration by using robotic process automation (RPA). RPA is a technology that automates tasks by mimicking human interactions with user interfaces of applications or systems. You can use RPA to integrate with legacy systems that lack an exposed API or a standard protocol for data exchange. For example, you can use RPA to update a customer profile in a legacy system by launching the system’s application, entering the customer data, and clicking the save button. Reference:
https://community.pega.com/knowledgebase/articles/application-development/86/integrating-robotic-process-automation

Q40. How do you provide users with guidance for completing a form and avoid the need for application training?
* Add an optional action to the case to explain the task.
* Send a notification to the assigned user.
* Add an instruction to the assignment.
* Add the corresponding step to an appropriate stage.

Adding an instruction to the assignment will provide users with guidance for completing a form and avoid the need for application training.

Q41. Which two requirements demonstrate the need to configure correspondence? (Choose Two)
* Assign a new insurance claim to a case worker to process.
* Phone a customer for additional information about the case.
* Fax a new insurance claim to the auto repair shop.
* Text the customer with status changes in an insurance claim.

The two requirements that demonstrate the need to configure correspondence are B. Phone a customer for additional information about the case, and C. Fax a new insurance claim to the auto repair shop. Phone calls and faxes are two types of correspondence that require configuration in order for them to be sent out. Text messages do not require configuration and are sent out automatically.

Q42. In a boat repair case type, clients can set their boat type as Powered, Sail, or Row. During the Inspection stage, the Inspect Boat process prompts technicians to inspect the common parts of all boats. However, if .boatType = ‘Sail,’ the technicians are additionally prompted to complete the Inspect Sailboat process.

How do you configure the case life cycle to achieve this behavior?
* Configure the Inspect Boat process to start if the .boatTypc is not Powered’- Otherwise, the process is skipped.
* Configure the Inspect Sailboat process to start if the .boatType = ‘Sail’. Otherwise, the process is skipped.
* Configure the Inspect Boat process to start if the .boatType = ‘Sail’. Otherwise, the process is skipped.
* Configure the Inspect Sailboat process to start if the .boatType is not ‘Powered’. Otherwise, the process is skipped.

Q43. You are defining a view for a loan application. If the loan applicant indicates that there is an existing open account, the Date account opened must be before the current date.

How do you configure the case type to verify that the value of Date account opened is in the past?
* Use a calendar control.
* Use a pick list control.
* Use a validation condition.
* Use a when condition.

To configure the case type to verify that the value of Date account opened is in the past, you need to use a validation condition. A validation condition is a rule that checks whether the value of a field meets a specified criterion. You can use a validation condition for the Date account opened field that compares it with the current date and displays an error message if it is not in the past.
Reference: https://community.pega.com/knowledgebase/articles/user-interface/86/configuring-validation-conditions

Q44. In a purchase order case the vendor assigned might not respond to a customer query in the desired amount of time required by policy. The vendor must respond within the time required according to policy.

Both the vendor and customer should be notified at each milestone.

To satisfy this requirement, create a service level that specifies two of the following options. (Choose Two)
* Set the goal to be the required response time based on policy and send notifications to both parties.
* Set the deadline to be the required response time based on policy and send notifications to both parties.
* Set the deadline to be the desired response time based on policy and sends notifications to both parties.
* Set the goal to be the desired response time based on policy and send notifications to both parties.

Q45. A manager requests a report that contains the following columns: Create Date, Case ID, Create Operator, and Work Status. You must sort the cases so the case with the most recent create date appears at the top of the list.

How do you design the report to support this requirement?
* Select Highest to Lowest sort type for Create Date.
* Select Lowest to Highest sort type for Create Date.
* Make the Create Date the first column in the report.
* Add a filter condition where Create Date is greater than the current date.

To sort the cases so the case with the most recent create date appears at the top of the list, you need to select the Highest to Lowest sort type for the Create Date column. This will arrange the cases in descending order of their creation date. The other options are either incorrect or irrelevant for this requirement. Reference:
https://docs-previous.pega.com/reporting/87/sorting-and-grouping-columns-list-reports

Q46. As a Business Architect, you are asked to establish the core team for the upcoming Directly Capture Objectives (DCO) sessions. Which three roles do you invite to the DCO sessions? (Choose Three)
* Product Owner
* Project Sponsor
* Subject Matter Experts
* Security Tester

* System Architect

Q47. During a promotional period, customers who agree to receive emails get a discount based on their order total.

* If the order total is greater than USD100, USD10 is deducted from the order.

* If the order total is greater than USD150, USD25 is deducted from the order.

* If the order total is greater than USD200, USD50 is deducted from the order.

How do you configure the Promotional discount field?
* Create a calculated currency field that uses a custom expression.
* Create a calculated currency field that uses a decision table.
* Create a query field that references a promotional discount data page.
* Create a data reference field that references a promotional discount data page.

Q48. Which two requirements demonstrate the need to configure correspondence? (Choose Two)
* Assign a new insurance claim to a case worker to process.
* Phone a customer for additional information about the case.
* Fax a new insurance claim to the auto repair shop.
* Text the customer with status changes in an insurance claim.

These answers are correct because they demonstrate the need to configure correspondence, which is a way of communicating with external parties through email, fax, letter, or text message. Correspondence can be configured to send information or documents related to a case to customers, stakeholders, or other parties involved in the case. Reference: https://academy.pega.com/library/87/pega-certified-business-architect-pcba-87v1 (Module 7: Correspondence)

Q49. All managers need to view the Employee vacation requests report in their Manager portal dashboards. Only managers have access to this report. Which configuration do you perform to fulfill these requirements?
* Create a new landing page on the Manager portal with the new report saved in a public category.
* Add a report widget to the Manager portal dashboard, and then click Publish.
* Add the report to a public category, and then add the out-of-the-box Reports landing page to the Manager portal.
* Add a report widget to the Manager portal dashboard, and then click Publish to default.

To display the Employee vacation requests report in the Manager portal dashboards, you need to add a report widget to the dashboard and publish it. This will make the report visible to all managers who have access to the Manager portal. The other options are either incorrect or irrelevant for this requirement. Reference: https://docs-previous.pega.com/reporting/87/adding-report-widgets-dashboards

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