

GET Real Salesforce Health-Cloud-Accredited-Professional Exam Questions With 100% Refund Guarantee Sep 23, 2023 [Q44-Q61]

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NO.44 Which resource within health cloud facilitates the easy exchange of data between Health Cloud and the client Electronic Medical Records

- * Health Cloud has a built in HL7 integration Engine
- * Health cloud has prebuilt connections for the top ten EMR's
- * Health cloud has a lightning component button automatically configured to Export to EMR;
- * Health cloud has published data mappings from commonly used HL7 message to the Health Cloud data model

NO.45 How can a Health Cloud administrator change the label Patient Card; to Member Card; to be more aligned with their specific business terminology and use case?

- * Go to setup, navigate to Custom Labels, select the Patient_Card_Header; label, click the New Local Translation/Overrides; button, Select the language and enter the new label.
- * Go to the Health Cloud Admin Home page, select the Patient Card Configuration tab, and click New; to add a new configuration for Member.
- * Go to Setup, navigate to the Patient Card object, and edit the Patient field name.
- * Edit the page layout where the Patient Card is shown, click on the attributes for the Patient Card component, and edit the name to Member;.
- * The labels that come with the Health Cloud cannot be changed.

NO.46 Which three of the following features are included with a Health Cloud License?

- * EHR Mulesoft Templates
- * Surveys
- * Intelligent Document Automation
- * Care Cordination(Patient Services)
- * Intelligent Form Reader with Amazon Textract

NO.47 When setting up Intelligent Sales, which three types of records should an administrator create for a Field Sales Agent before Visit records can be created? (Choose three.)

- * Contacts
- * Opportunities
- * Locations
- * Accounts
- * Assets

NO.48 How can Code Sets be managed in Health Cloud?

- * Health Cloud provides a Code Sets data model that is pre-populated with industry standard procedures and diagnostic code sets.
- * Health Cloud does not provide a Code Sets data model
- * Health Cloud provides a Code Sets data model that must be populated from an external source.
- * Health Cloud provides a Code Sets data model that is pre-integrated to authoritative sources to ensure the latest code sets are always available.

Reference and details below.

As an admin, it's up to you to populate these objects with the codes your organization needs. As the volume of required codes can be immense, we recommend that you use the Salesforce Data Loader to import code data into your orgs.

NO.49 Which Intelligent Appointment Management, What products or feature can be leveraged to supplement? (Choose two)

- * Salesforce Field Service
- * Tableau CRM
- * Salesforce Scheduler
- * External Scheduling Systems

NO.50 Which of the standard objects are included in the Care Plan Data Model?

- * Crae programs,Product,Patients
- * Life Events
- * Benifits,Barriers,Provider Education
- * Case,Problems,Goals,Tasks,Care Plan Templates

NO.51 If a Health Cloud administrator wanted to consume the content of an HL7 v2 – Simple Application message, which step would they need to take?

- * Do Nothing – Health Cloud works out of the box with native HL7 message
- * Use salesforce Connect
- * Write a custom apex class to consume parse and store a native HL7 message
- * Use an HL7 broker/engine to transform the text based HL7 message into JSON and pass it to the Health Cloud.

NO.52 Service cloud organization is migrating to health cloud, and only certain teams of users have health cloud use cases .Which Users with health cloud use cases or users who need access to health cloud objects require health cloud permission set licences.

What three types of ancillary information can be included in a single care request.

- * Care request providers
- * Care request reviews
- * Care request drug
- * Care request diagnosis
- * Care request facility

NO.53 A Health Cloud administrator has set up risk recalculation by setting the recalculate flag to TRUE but is not seeing the recalculation score for the patient. Which of the following is most likely the reason why recalculation score for the patient is not displaying?

- * Use the CMS recalculation API
- * Risk scores are only recalculated for patients who are affiliated with a care program.
- * CMS scores cannot be recalculated in health cloud.
- * Use a 3 – Apply to Real World / Analyze / Evaluated party API to recalculate CMS risk score.

Explanation

Reference and details below.

Risk scores are recalculated for patient records that are affiliated with a care program and have the Recalculate flag set to true. The flag resets to true whenever a patient's information changes.

- **Recalculate Patient Risk Scores as Needed**
Recalculate Medicare and Medicaid patient risk scores in Health Cloud as needed with a batch Apex job.
- **Recalculate Patient Risk Scores at a Scheduled Time**
Recalculate Medicare and Medicaid patient risk scores in Health Cloud at a specific time with a batch Apex job.

NO.54 What is the best practice when transitioning an org from Service Cloud to HC?

- * Approach depends on how each customer uses their org. Any other options may be used.
- * Put HC use cases in a new org, leave only Service Cloud use cases in an existing org.
- * Migrate the entire org in place.
- * Build out HC capabilities in a new org, then migrate all users and data.

Reference and details below.

We've boiled down the upgrade options into three simple paths to success, depending on each organization's unique situation. Many existing Sales and Service Cloud instances don't have extensive customizations or technical debt. In those cases, upgrading to Health Cloud in the current org frequently provides the fastest path with little to no disruption for existing users.

NO.55 Which permission set is needed to grant users read access to health insurance records and also create, read and update access to Utilization Management records?

- * HC Utilization Management Permission Set
- * HC Foundation permission set
- * HC Permission set license
- * The Health Cloud Member Services Permission Set

Reference and details below.



NO.56 A Health Cloud administrator working on a Care Coordination project needs to change the role name 'Care Coordinator' to 'Care Consultant' to match the organizations nomenclature. Which three steps should the administrator take to ensure all Tasks identify the role 'Care Consultant'? (Choose three.)

- * Create an ETL script to update the previously assigned To picklist values of Tasks created in the past.
- * Update/Add the organization roles in the CarePlan_Role_Patient key:value pair in Health Cloud Setting.
- * Update the organization roles in the CarePlan_Role_Care_Coordinator key:value pair in Health Cloud Setting.
- * Update the Care Plan Record Type custom metadata type to reflect the care coordination processes specific to the Care

Coordinators.

- * Update the corresponding roles in the Assigned To picklist for the Care Plan Template Task object.

NO.57 Three steps required to configure HC?

- * Install HC unmanaged Package
- * Install HC managed package
- * Verify that chatter is enabled
- * Configure the console view
- * Enable the options for contact to related with multiple accounts

NO.58 Clinicians want to see an overview of the patient's life, like Starting a New Job, Birth of a Baby, Divorce, etC.

to understand the patient better and help them with a personalized care plan. What should the administrator configure in the Health Cloud so the clinicians can access this information in one place?

- * Life Goals
- * Life Events
- * Household Map
- * Milestones
- * Life Map

NO.59 Which of the following is a valid Life Science Program Management data object ? (Choose three).

- * Care Program Problem
- * Care Program Team Member
- * Care Program Provider
- * Care Program Enrollee Product
- * Care Program Enrollee Campaign

Reference and details below.



NO.60 Healthcare companies face challenges from a variety of sources. What are three common challenges they could encounter that HC solves for? (Choose 3)

- * There are not enough Providers for the amount of the Care Requests.
- * Insufficient funds allocated to Research and Development.

- * The need to drive sales while reducing cost.
- * Growing customer expectations for delivery of care everywhere.
- * Growing demand for a more personalized care experience.

NO.61 An administrator wants to add additional fields to their Provider Search capabilities. Which two objects can they map fields from? (Choose Two.)

- * Healthcare Practitioner Facility
- * Care Provider Searchable Field
- * Person Account
- * Account
- * Healthcare Provider

Explanation

Reference and details below.

Use Custom Fields to Run Provider Searches

In addition to the many standard fields in the Provider data model, you can also run searches for providers using custom fields based on your business needs. To use your custom fields with Provider Search, you can map them to custom fields in the Care Provider Searchable Field object.

- The custom fields must be in either the `HealthcareProvider` or `HealthcarePractitionerFacility` objects.
- The custom fields must be of the type text, single-select picklist, or multi-select picklist.

1. From Object Manager, use Quick Find to find **Care Provider Searchable Field**.
2. Create a text field to map to the custom field that you want to use in your searches.
Make a note of the API name you set for this new field.
3. In Setup, use the Quick Find box to find **Care Provider Search Config**.
4. Click **New Care Provider Search Config**.

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