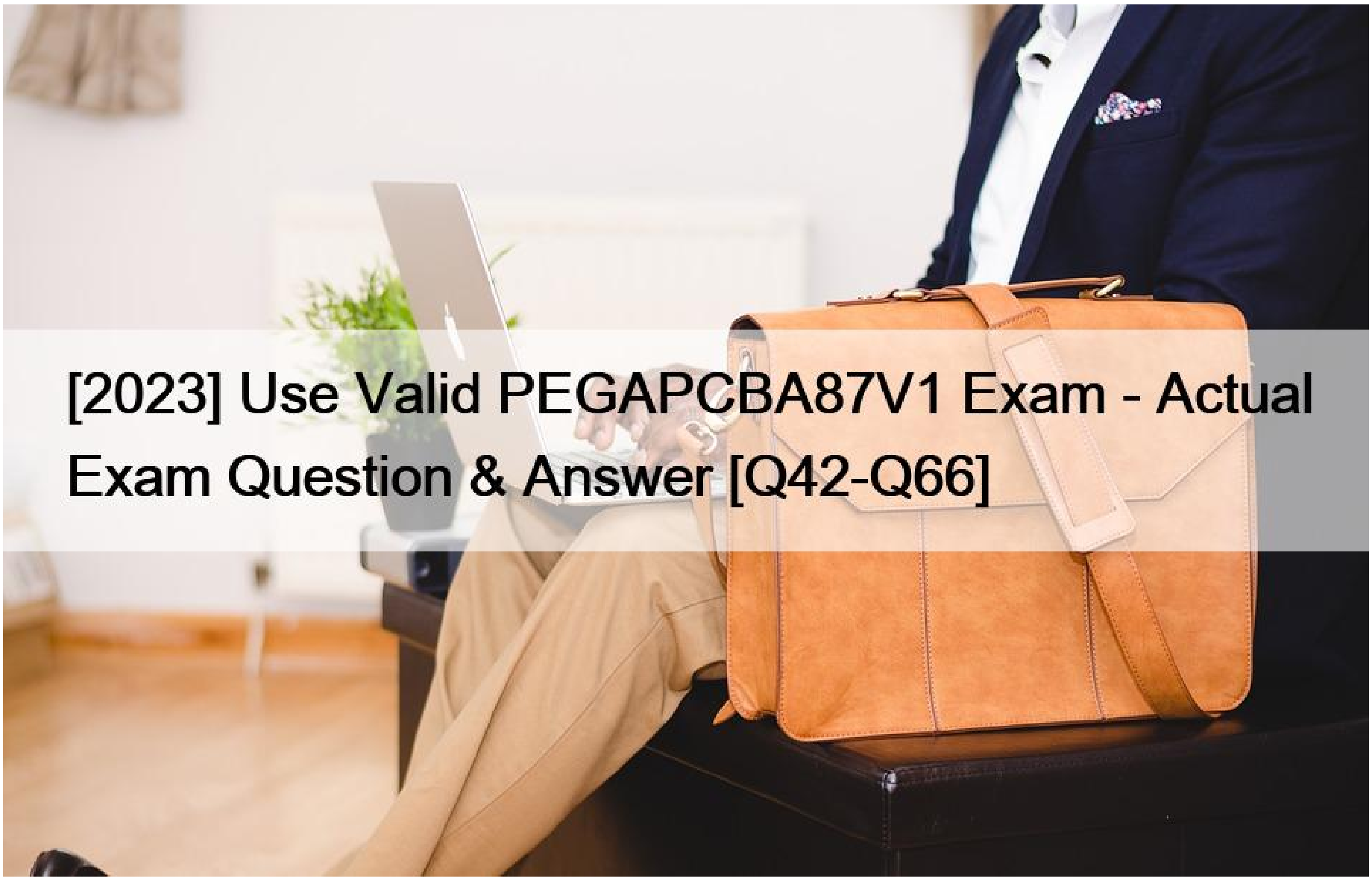
[2023 Use Valid PEGAPCBA87V1 Exam - Actual Exam Question & Answer [Q42-Q66



[2023] Use Valid PEGAPCBA87V1 Exam - Actual Exam Question & Answer
Test Engine to Practice PEGAPCBA87V1 Test Questions

To prepare for the Pegasystems PEGAPCBA87V1 exam, candidates can take advantage of various training resources offered by Pega. These resources include instructor-led training, e-learning courses, and practice exams. Candidates can also join online forums and user groups to connect with other Pega professionals and learn from their experiences.

The PCBA 87V1 certification exam focuses on testing the candidate's knowledge of the Pega platform's capabilities and how to leverage them to design and implement solutions that meet business requirements. PEGAPCBA87V1 exam covers a range of topics, including Pega architecture, case design, data modeling, and user experience design. PEGAPCBA87V1 exam is designed to be challenging and requires candidates to have a deep understanding of the Pega platform.

NO.42 The business process for an automobile insurance claim consists of the following phases:

* Submission: The customer contacts a customer service representative (CSR) to file the claim.

* Review: An adjuster reviews the claim, assesses the damages to each vehicle, and provides an estimate of the cost of repairs.

* Repair: A third party performs the repairs on each vehicle, communicating with the adjuster and customer as necessary.

* Verification: After each vehicle repair, the adjuster closes the claim.

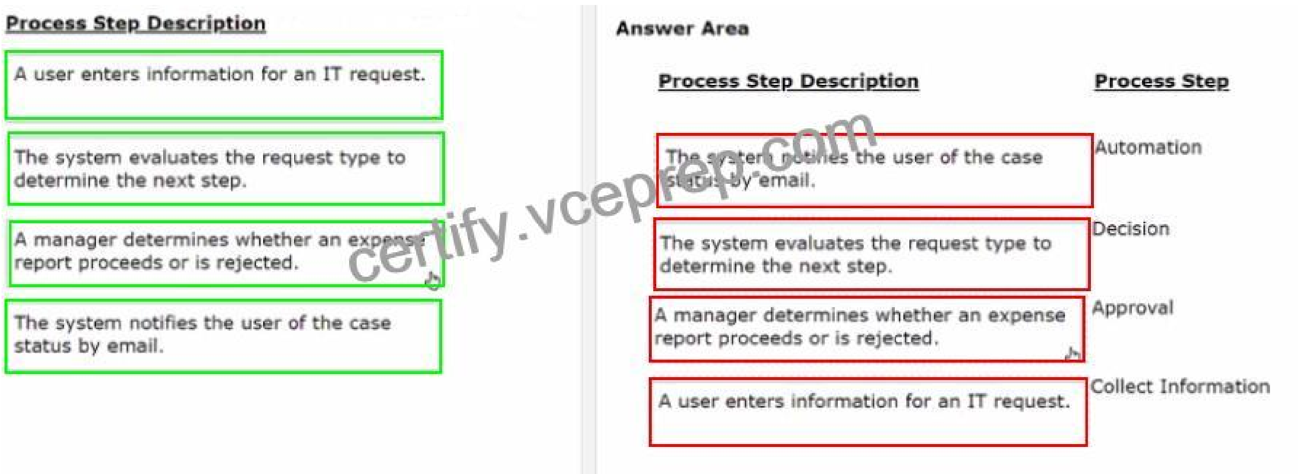
According to Pega best practices, which phase can you implement as a child case?
* Repair
* Verification
* Submission
* Review
The Repair phase can be implemented as a child case because it represents work that is performed by a third party and can be processed in parallel with other phases. A child case also allows for different reporting options and time frames for the repair work. The other phases are part of the main business process and should be implemented as steps or stages in the top-level case. Reference: https://academy.pega.com/topic/child-cases/v1

NO.43 Which three of the following options are application layers in the Situational Layer Cake architecture? (Choose Three)
* Country
* Implementation
* Language
* Division
* Organization

NO.44 In a boat repair case type, clients can set their boat type as Powered, Sail, or Row. During the Inspection stage, the Inspect Boat process prompts technicians to inspect the common parts of all boats. However, if .boatType = ‘Sail,’ the technicians are additionally prompted to complete the Inspect Sailboat process.

How do you configure the case life cycle to achieve this behavior?
* Configure the Inspect Boat process to start if the .boatTypc is not Powered’- Otherwise, the process is skipped.
* Configure the Inspect Sailboat process to start if the .boatType = ‘Sail’. Otherwise, the process is skipped.
* Configure the Inspect Boat process to start if the .boatType = ‘Sail’. Otherwise, the process is skipped.
* Configure the Inspect Sailboat process to start if the .boatType is not ‘Powered’. Otherwise, the process is skipped.
To display the Inspect Sailboat process only if .boatType = ‘Sail’, you need to configure the process to start if the .boatType property equals ‘Sail’. Otherwise, the process is skipped and the case life cycle continues to the next step. This way, only sailboats are inspected for sail-specific parts, while other boat types are inspected for common parts only. The other options are either incorrect or irrelevant for this requirement. Reference: https://docs-previous.pega.com/case-management/87/adding-processes-case-life-cycles

NO.45 Select each Process Step Description on the left and drag it to the appropriate Process Step on the right.



NO.46 How do you route an assignment so that any available member of the Finance department can perform the task?
* Route the assignment to a work list.
* Route the assignment to the admin user ID.
* Route the assignment separately to all members.
* Route the assignment to a work queue.

it routes an assignment so that any available member of the Finance department can perform the task. A work queue is a shared list of assignments that can be accessed by multiple users who have the same role or skill. By routing the assignment to a work queue, you can ensure that any qualified user can pick up and complete the task. Reference:
https://academy.pega.com/library/87/pega-certified-business-architect-pcba-87v1 (Module 8: Routing)

NO.47 As part of a Reservation case type that manages car rentals, clients can review their past rentals by selecting from a list of rental cases. What field type do you configure to achieve this behavior?
* Query
* Case reference
* Data reference
* Embedded data

A case reference field allows users to select a case from a list of existing cases that match a specified condition. You can configure a case reference field to display the case ID, the case name, or any other property of the case. You can also use a case reference field to link cases together or to navigate to another case. Reference:
https://community.pega.com/knowledgebase/articles/user-interface/86/creating-case-reference-fields

NO.48 How do you guide users through an application form without requiring user training?
* Send a notification to the assigned user.
* Add an instruction to the assignment.
* Add an optional action to the case to explain the task.
* Add the corresponding step to an appropriate stage.
To guide users through an application form without requiring user training, you can add an instruction to the assignment that explains what users need to do in that step of the case life cycle. The instruction can provide helpful tips, examples, or links to more information. The other options are either incorrect or irrelevant for this requirement. Reference:
https://docs-previous.pega.com/case-management/87/adding-instructions-assignments

NO.49 Which configuration informs a user by email when an assignment is added to the user’s worklist?
* Configure a service level to send a notification to the assigned user.
* Configure the case type to send assignment notifications to assigned users.
* Add a Send Notification step to the process after the assignment to notify the assigned user.
* Add a Send Email step to the process before the assignment to notify the assigned user.
To inform a user by email when an assignment is added to the user’s worklist, you need to configure the case type to send assignment notifications to assigned users. This option enables email notifications for all assignments in the case type. The other options are either incorrect or irrelevant for this requirement. Reference:
https://docs-previous.pega.com/case-management/87/sending-email-notifications

NO.50 Which configuration informs a user by email when an assignment is added to the user’s worklist?
* Configure a service level to send a notification to the assigned user.
* Configure the case type to send assignment notifications to assigned users.
* Add a Send Notification step to the process after the assignment to notify the assigned user.
* Add a Send Email step to the process before the assignment to notify the assigned user.

NO.51 Which scenario is a use case for the Wait step?
* The customer needs to log in to their account before receiving a membership discount on an online purchase.
* An agent need to send a confirmation email to an insured customer after they complete a form.
* A payroll user cannot process a salary increase until the department manager approves the increase.
* The customer cannot complete an application for a checking account until a bank representative reviews their credit report.

NO.52 An internal application currently grants 75 employees access to one of four roles: Admin, Author, User, and Manager. A new analyst who joins the company requires all the Author role access but only some of the reporting capabilities available to the Manager role.

How do you satisfy this security requirement?
* Add the analyst to the Manager role.
* Add the analyst to both the Author role and Manager role.
* Update the Author role to include the required analyst reports.
* Create a new Analyst role with the required access.
To satisfy this security requirement, you need to create a new Analyst role with the required access. A role defines a set of permissions that grant access to specific features and functions in an application. You can create a new role by copying an existing role and modifying its permissions as needed. You can also assign multiple roles to a user or a group of users to grant them combined access. Reference: https://community.pega.com/knowledgebase/articles/security/86/managing-roles

NO.53 Which two requirements demonstrate the need to configure correspondence? (Choose Two)
* Assign a new insurance claim to a case worker to process.
* Phone a customer for additional information about the case.

* Fax a new insurance claim to the auto repair shop.
* Text the customer with status changes in an insurance claim.

The two requirements that demonstrate the need to configure correspondence are B. Phone a customer for additional information about the case, and C. Fax a new insurance claim to the auto repair shop. Phone calls and faxes are two types of correspondence that require configuration in order for them to be sent out. Text messages do not require configuration and are sent out automatically.

NO.54 All managers need to view the Employee vacation requests report in their Manager portal dashboards. Only managers have access to this report. Which configuration do you perform to fulfill these requirements?

* Create a new landing page on the Manager portal with the new report saved in a public category.
* Add a report widget to the Manager portal dashboard, and then click Publish.
* Add the report to a public category, and then add the out-of-the-box Reports landing page to the Manager portal.
* Add a report widget to the Manager portal dashboard, and then click Publish to default.

To display the Employee vacation requests report in the Manager portal dashboards, you need to add a report widget to the dashboard and publish it. This will make the report visible to all managers who have access to the Manager portal. The other options are either incorrect or irrelevant for this requirement. Reference:
https://docs-previous.pega.com/reporting/87/adding-report-widgets-dashboards

NO.55 Which two of the following use cases do you implement by using one or more calculated fields? (Choose Two)

* An accountant wants to list the largest order for the last month, for each customer account.
* A project manager wants to estimate the cost of painting a banquet hall based on labor and materials required.
* A sales representative wants to quote the cost of an insurance policy based on selected coverage options.
* A certification manager wants to determine the number of exams conducted at each testing facility in the current quarter.

These two use cases can be implemented by using one or more calculated fields because they involve setting the value of a calculated field based on one or more input fields. For example, the cost of painting a banquet hall can be calculated by multiplying the labor rate, the number of hours, and the area of the hall. The cost of an insurance policy can be calculated by adding the base premium and the selected coverage options. Calculated fields can use functions or custom calculations to express the relationship between fields. Reference: https://academy.pega.com/topic/calculated-values/v1

NO.56 Which two situations require a data type? (Choose Two)

* A Currency drop-down is populated with values from an external system of record.
* Patient medical history is accessed from and written to an external system of record.
* A Work preference picklist is populated with two values: Full time and Part time.
* A Date of account creation field is set to a default value of the current date.

These two situations require a data type. A data type is a reusable component that defines the structure and behavior of a set of data in your application. You can use data types to access and write data from and to external systems of record, such as databases or web services. You can also use data types to populate fields with values from your application data, such as drop-down lists or radio buttons. Reference: https://community.pega.com/knowledgebase/articles/data-management-and-integration/86/creating-data-types

NO.57 Which two requirements ensure that valid data is used in a case? (Choose Two)

* The data is locally sourced.
* The data fits the business logic.
* The data is organized in a data type.
* The data is the correct field type.

To ensure that valid data is used in a case, you need to make sure that the data fits the business logic and the data is the correct field type. The data fits the business logic means that the data conforms to the rules and constraints that define the business problem and solution. For example, you can use validations, calculations, and dependencies to ensure that the data fits the business logic. The data is the correct field type means that the data matches the expected format and structure of the field that stores or displays it. For example, you can use different types of fields and controls to ensure that the data is the correct field type. Reference:
https://community.pega.com/knowledgebase/articles/user-interface/86/ensuring-valid-data-used-case

NO.58 A requirement states: A customer can update an address at any point during case processing by performing the following steps.

1. The customer submits the new address.

2. The application verifies that the address matches postal service requirements.

3. The customer then confirms the corrected address.

How do you configure this requirement?
* Add an alternate stage to the case life cycle to change the address.
* Add a case-wide optional action to the workflow to perform the address change process.
* Add a case-wide optional action to the workflow to submit a new address.
* Add a button to each assignment to present the customer with a form to submit a new address.
To configure the requirement that a customer can update an address at any point during case processing, you need to add a case-wide optional action to the workflow that performs the address change process. A case-wide optional action is an action that users can invoke at any time during the case life cycle. The address change process can be a series of steps that include submitting the new address, verifying it, and confirming it. The other options are either incorrect or irrelevant for this requirement. Reference: https://academy.pega.com/topic/optional-actions/v1

NO.59 When an auto accident claim is resolved in the Resolve stage, email notifications must be sent automatically to the adjuster who inspected the car, to the insured party, and to the insurance agent who verified the claim.

How do you configure the resolve process to support this requirement?
* Route an Approval step to the required participants.
* Add a Send Email step and include all required participants.
* Route the email to all the recipients in a Collect Information step.
* Add a Send Email step as an optional action.

NO.60 An event center has a case type that allows customers to book a dining room for events. After customers provide basic information and indicate whether they want catering for the event, the following behavior occurs:

* If customers do not ask for catering, they receive a rental rate quote for the dining room.

* If customers indicate that they want catering for the event, they must choose a menu before they can receive a quote.

Which two options do you use to configure the case type to achieve the requested behavior’ (Choose Two)
* Create a process for customers to indicate menu preferences. Add the process as a case-wide optional action.
* Create parallel processes for providing menu preferences and for providing the customer with the rental rate quote.
* Create a checkbox for customers to indicate whether they want catering for the event. Add a decision shape that evaluates whether the customer checks the box.
* Configure the menu preferences and appointment date fields with a visibility condition if the customer selects the catering checkbox.

NO.61 You need to fetch exchange rates that are updated on a daily basis from a web service and make them available in your application using a data page .

Which scope would you select for the data page?
* Application
* Request

* Node
* Thread

it fetches exchange rates that are updated on a daily basis from a web service and makes them available in your application using a data page. A request scope for a data page means that the data page is loaded once per user session and is refreshed when the user logs out and logs back in. This way, the data page can provide the most up-to-date exchange rates for each user session. Reference: https://academy.pega.com/library/87/pega-certified-business-architect-pcba-87v1 (Module 10: Data Pages)

NO.62 During testing, you notice that the Send case status email step does not send an email. Which work item do you create in Agile Workbench to address this issue?

* Status
* Bug
* User Story
* Feedback

NO.63 You are defining a view for a loan application. If the loan applicant indicates that there is an existing open account, the Date account opened must be before the current date.

How do you configure the case type to verify that the value of Date account opened is in the past?

* Use a calendar control.
* Use a pick list control.
* Use a validation condition.
* Use a when condition.

To configure the case type to verify that the value of Date account opened is in the past, you need to use a validation condition. A validation condition is a rule that checks whether the value of a field meets a specified criterion. You can use a validation condition for the Date account opened field that compares it with the current date and displays an error message if it is not in the past.
Reference: https://community.pega.com/knowledgebase/articles/user-interface/86/configuring-validation-conditions

NO.64 Using the Pega Express”” delivery approach, governance is established during which phase of the project’

* Discover
* Adopt
* Prepare
* Build

NO.65 A purchase request list report includes columns for case ID and regional cost center. A manager wants the report to show the total number of purchase requests for each of the regional cost centers.

How do you configure the report definition?

* Create a filter for each cost center and count the case IDs.
* Summarize the case ID column by count.
* Summarize the regional cost centers by count.
* Define a function for the cost center column to total the case IDs.

NO.66 In a hiring application:

* An employee interviews the candidate.

* The Human Resources (HR) team creates and sends the offer letter.

* The Information Technology (IT) team assigns the workstation.

* The facilities team assigns the work desk.

To meet these requirements, what personas do you create?
* Employee, HR, Facilities
* Employee, IT, Facilities
* HR, IT, Facilities
* Employee, HR, IT, Facilities

Pegasystems PEGAPCBA87V1 Exam Syllabus Topics:

TopicDetailsTopic 1- Route assignments to users, work queues- Calculating fields using decision tablesTopic 2- Design a case lifecycle: stages, case statuses, add instructions to assignments- Create data objects, data relationships, and field typesTopic 3 - Understand when to use automation shapes- Use the Estimator to scope a Pega Platform projectTopic 4- Identify the role of data records in applications- Describe the four phases of a Pega Express Delivery and terminologyTopic 5- Pause and resume case processing: wait steps- Document decisions and actions to confirm the technical architectureTopic 6- Validate data; create and configure data validation rules using business logic- Add a service level agreement: urgency, goals, deadlinesTopic 7- Articulate the benefits and best practices of Pega Express delivery- Automate workflow decisions using conditionsTopic 8- Manage application development: user stories, feedback, bugs- Describe the process and benefits of Directly Capture Objectives (DCO)Topic 9- Fill the backlog with stories that are ready to be built- Customize user interface elements: dashboards, portal content

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