

Pass Your Exam With 100% Verified C_C4H520_02 Exam Questions [Q42-Q59]



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C_C4H520_02 Dumps PDF - C_C4H520_02 Real Exam Questions Answers

NEW QUESTION 42

How do you activate the integrated checkout feature in the SAP Field Service Management mobile app? Note:

There are 3 correct answers to this question.

- * Create custom business rules.
- * Activate permissions.
- * Enable company settings.
- * Configure checkout workflow steps.
- * Adjust cloud account settings.

NEW QUESTION 43

What can you do with a picker element within Smartforms? Note: There are 2 correct answers to this question.

- * You can use it to select an object from a list.

- * You can link picker and attachment elements together.
- * You can link two picker elements together.
- * You can use it to pick PNG files.

NEW QUESTION 44

For which of the following steps in the service call lifecycle is the dispatcher typically responsible? Note:

There are 2 correct answers to this question.

- * Set the service call to Technically Completed.
- * Set the service call to Finished.
- * Release the assignment.
- * Perform the activity checkout.

NEW QUESTION 45

Which customizations are possible with the Screen Configuration feature? Note: There are 3 correct answers to this question.

- * Can only be defined for mobile screens
- * Can be used for field validation expressions
- * Able to display custom translations
- * Can define color coding
- * Used to display, hide, sort, and group fields

NEW QUESTION 46

What is SAP's approach to integrating SAP S/4HANA Service with SAP Field Service Management?

- * Cloud-based using SAP Cloud Platform Integration
- * Cloud-based using the FSM Cloud Connector
- * On-premise-based using SAP Process Integration
- * On-premise-based using the SAP CRM middleware

NEW QUESTION 47

Which of the following statements are correct? Note: There are 2 correct answers to this question.

- * Company specific configuration is applied to one database
- * Company specific configuration is applied to all databases
- * Account specific configuration is applied to one database
- * Account specific configuration is applied to all databases

NEW QUESTION 48

Which is the recommended browser for screen configuration tool? Choose the correct answer.

- * Internet Explorer
- * Google Chrome
- * Firefox
- * Microsoft Edge

NEW QUESTION 49

What are the typical steps you perform in the planning and dispatching App? Note: There are 2 correct answers to this question.

- * Assign Technicians
- * Update contacts
- * Create Equipment
- * Approve Efforts

NEW QUESTION 50

Which Field is Mandatory when creating a service call on SAP Field Service Mobile App? Choose the correct answer.

- * Equipment
- * Contact
- * Business Partner
- * Priority

NEW QUESTION 51

For which scenarios do you need a service call instead of an activity in SAP Field Service Management? Note:

There are 2 correct answers to this question.

- * When you need to send an engineer to the customer
- * When you need to set up a meeting with the customer
- * When you need to record a problem for the customer
- * When you need to plan an appointment at the customer

NEW QUESTION 52

Where in the SAP Field Service Management Mobile App can you capture Customer Signature? Note:

There are 2 correct answers to this question.

- * Service Call
- * Checkout Report
- * Business Partner
- * Smartform

NEW QUESTION 53

How do FSM SQL queries differ from regular SQL queries? Note: There are 3 correct answers to this question.

- * You can only reference DTOs via alias.
- * You can only reference DTOs via variable definition.
- * T-SQL is supported.
- * DTOs have version control to support backwards compatibility.
- * Core SQL is supported.

NEW QUESTION 54

Which aspect of Self-Service Configuration allow a customer to create a service request? Choose the correct answer.

- * Workflow assignments
- * Branding
- * QR Codes
- * Moment-sets

NEW QUESTION 55

Which scenarios can you cover within the SAP C/4HANA solution portfolio? Note: There are 2 correct answers to this question.

- * Self-service
- * In-house repair
- * Service fulfillment
- * Contact center

NEW QUESTION 56

In Which steps of the end to end service process does SAP Field service management contribute to the overall customer experience?
Note: There are 2 correct answers to this question.

- * Customer Feedback Management
- * Mobile Field service execution
- * Parts Logistics
- * Workforce management

NEW QUESTION 57

Which activities can you perform in the Administration module? Note: There are 2 correct answers to this question.

- * Perform system monitoring.
- * Define service workflows.
- * Edit Smartform templates.
- * Maintain session configuration.

NEW QUESTION 58

What are the benefits of using activity feedback? Note: There are 2 correct answers to this question.

- * Generate QA reports with the captured data.
- * Generate checklist reports for the customer.
- * Assist technicians to record time and materials.
- * Assist technicians to capture resolutions.

NEW QUESTION 59

What are some of the available options to create dashboard reports? Note: There are 2 correct answers to this question.

- * Use pre-assembled reports.
- * Use pre-assembled queries.
- * Modify an existing query or create a new query.
- * Import queries.