

## Pass Your Exam With 100% Verified C\_C4H520\_02 Exam Questions [Q42-Q59]



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C\_C4H520\_02 Dumps PDF - C\_C4H520\_02 Real Exam Questions Answers

### NEW QUESTION 42

How do you activate the integrated checkout feature in the SAP Field Service Management mobile app? Note:

There are 3 correct answers to this question.

- \* Create custom business rules.
- \* Activate permissions.
- \* Enable company settings.
- \* Configure checkout workflow steps.
- \* Adjust cloud account settings.

### NEW QUESTION 43

What can you do with a picker element within Smartforms? Note: There are 2 correct answers to this question.

- \* You can use it to select an object from a list.

- \* You can link picker and attachment elements together.
- \* You can link two picker elements together.
- \* You can use it to pick PNG files.

#### NEW QUESTION 44

For which of the following steps in the service call lifecycle is the dispatcher typically responsible? Note:

There are 2 correct answers to this question.

- \* Set the service call to Technically Completed.
- \* Set the service call to Finished.
- \* Release the assignment.
- \* Perform the activity checkout.

#### NEW QUESTION 45

Which customizations are possible with the Screen Configuration feature? Note: There are 3 correct answers to this question.

- \* Can only be defined for mobile screens
- \* Can be used for field validation expressions
- \* Able to display custom translations
- \* Can define color coding
- \* Used to display, hide, sort, and group fields

#### NEW QUESTION 46

What is SAP's approach to integrating SAP S/4HANA Service with SAP Field Service Management?

- \* Cloud-based using SAP Cloud Platform Integration
- \* Cloud-based using the FSM Cloud Connector
- \* On-premise-based using SAP Process Integration
- \* On-premise-based using the SAP CRM middleware

#### NEW QUESTION 47

Which of the following statements are correct? Note: There are 2 correct answers to this question.

- \* Company specific configuration is applied to one database
- \* Company specific configuration is applied to all databases
- \* Account specific configuration is applied to one database
- \* Account specific configuration is applied to all databases

#### NEW QUESTION 48

Which is the recommended browser for screen configuration tool? Choose the correct answer.

- \* Internet Explorer
- \* Google Chrome
- \* Firefox
- \* Microsoft Edge

#### NEW QUESTION 49

What are the typical steps you perform in the planning and dispatching App? Note: There are 2 correct answers to this question.

- \* Assign Technicians
- \* Update contacts
- \* Create Equipment
- \* Approve Efforts

#### **NEW QUESTION 50**

Which Field is Mandatory when creating a service call on SAP Field Service Mobile App? Choose the correct answer.

- \* Equipment
- \* Contact
- \* Business Partner
- \* Priority

#### **NEW QUESTION 51**

For which scenarios do you need a service call instead of an activity in SAP Field Service Management? Note:

There are 2 correct answers to this question.

- \* When you need to send an engineer to the customer
- \* When you need to set up a meeting with the customer
- \* When you need to record a problem for the customer
- \* When you need to plan an appointment at the customer

#### **NEW QUESTION 52**

Where in the SAP Field Service Management Mobile App can you capture Customer Signature? Note:

There are 2 correct answers to this question.

- \* Service Call
- \* Checkout Report
- \* Business Partner
- \* Smartform

#### **NEW QUESTION 53**

How do FSM SQL queries differ from regular SQL queries? Note: There are 3 correct answers to this question.

- \* You can only reference DTOs via alias.
- \* You can only reference DTOs via variable definition.
- \* T-SQL is supported.
- \* DTOs have version control to support backwards compatibility.
- \* Core SQL is supported.

#### **NEW QUESTION 54**

Which aspect of Self-Service Configuration allow a customer to create a service request? Choose the correct answer.

- \* Workflow assignments
- \* Branding
- \* QR Codes
- \* Moment-sets

### NEW QUESTION 55

Which scenarios can you cover within the SAP C/4HANA solution portfolio? Note: There are 2 correct answers to this question.

- \* Self-service
- \* In-house repair
- \* Service fulfillment
- \* Contact center

### NEW QUESTION 56

In Which steps of the end to end service process does SAP Field service management contribute to the overall customer experience?  
Note: There are 2 correct answers to this question.

- \* Customer Feedback Management
- \* Mobile Field service execution
- \* Parts Logistics
- \* Workforce management

### NEW QUESTION 57

Which activities can you perform in the Administration module? Note: There are 2 correct answers to this question.

- \* Perform system monitoring.
- \* Define service workflows.
- \* Edit Smartform templates.
- \* Maintain session configuration.

### NEW QUESTION 58

What are the benefits of using activity feedback? Note: There are 2 correct answers to this question.

- \* Generate QA reports with the captured data.
- \* Generate checklist reports for the customer.
- \* Assist technicians to record time and materials.
- \* Assist technicians to capture resolutions.

### NEW QUESTION 59

What are some of the available options to create dashboard reports? Note: There are 2 correct answers to this question.

- \* Use pre-assembled reports.
- \* Use pre-assembled queries.
- \* Modify an existing query or create a new query.
- \* Import queries.