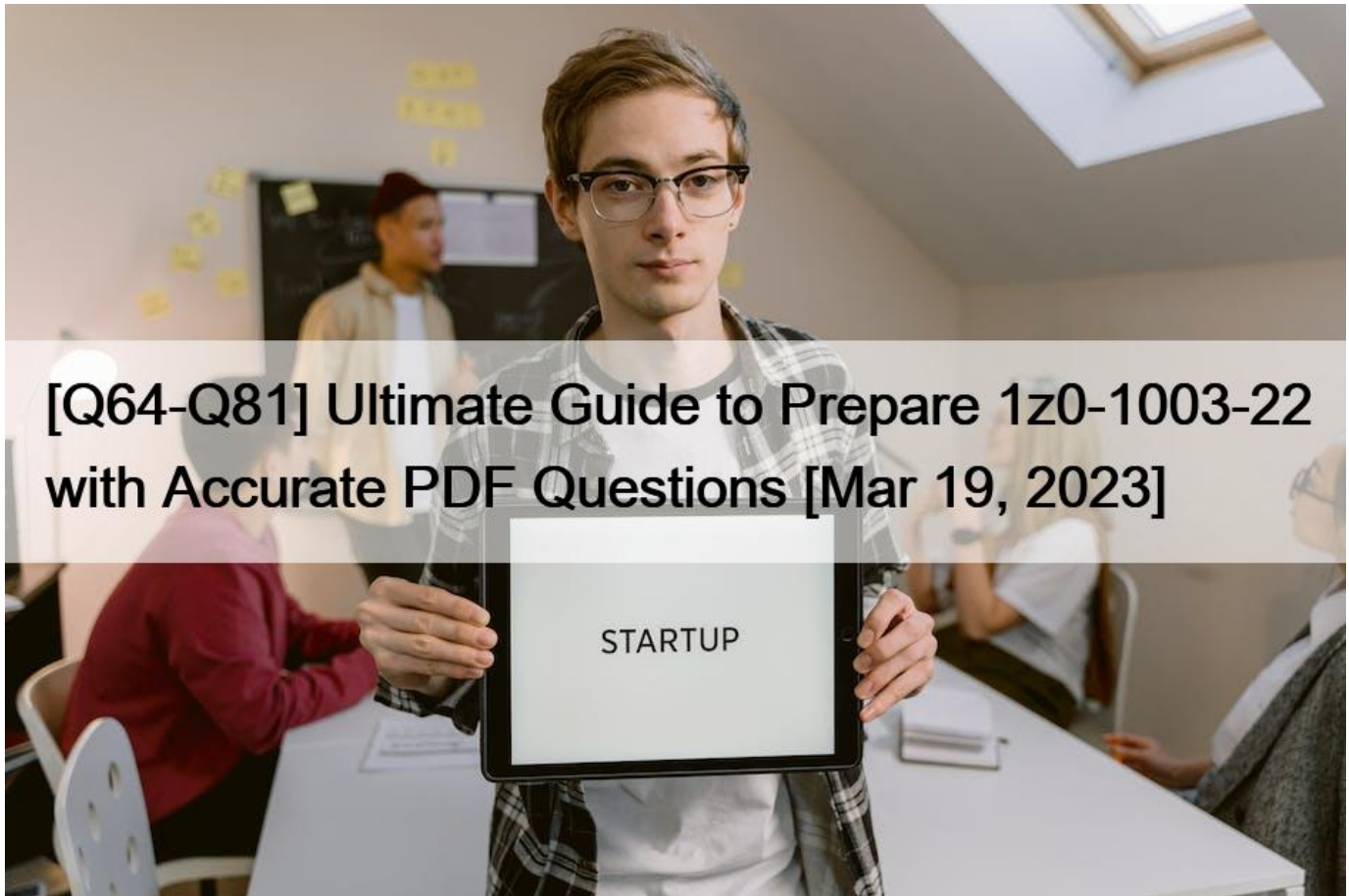# [Q64-Q81 Ultimate Guide to Prepare 1z0-1003-22 with Accurate PDF Questions [Mar 19, 2023

Ultimate Guide to Prepare 1z0-1003-22 with Accurate PDF Questions [Mar 19, 2023]
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Q64. A client requires that an updated customer’s signature and site photograph be captured for all ‘reopened’ activities.

Which property and screen configuration step meets this requirement?
* Set the signature and site photograph properties to have ‘blank’ default values when the condition of ‘astatus = reopen’ is met.
* Ensure that the ‘Clone property data on Reopen or Prework1 parameter is deselected for the signature and site photograph properties.
* Set a Regular Expression for the signature and site photograph properties with an assigned value of ‘Updated’.
* Select the ‘Clone property data on Reopen or Prework’ parameter on the ‘Reopen Activity’ context and enter the appropriate properties in the ‘Exceptions’ list.

Q65. A company wants its technicians to be able to look for and pick up activities within a 10-mile radius of their current location. .

What configuration setting is required to support this 10-mile restriction?

* Set the ‘Nearby Radius’ parameter on the Business Rules screen to 10 miles.

* Set the ‘Center Point Home Zone’ radius in the routing plan to 10 miles.

* Enable the technicians to select ‘Show Resource Location on the Map’ option in their Map views, with a 10-mile filter selection.

* Create an activity filter with the condition: ‘Radius = 10’ and enable technicians to apply that filter to their Activity Lists.

Q66. Which two statements are true regarding managing inventory within OFSC?

* A resource with eligible permissions can add inventory to his or her own pool.

* Missing required inventory does not restrict an activity from being completed.

* When customer inventory is de-installed, it is moved to the “Resource” pool.

* Filters can be created for inventory.

Reference https://docs.oracle.com/en/cloud/saas/field-service/18c/faadu/configuring-oracle-field-service-cloud.html

https://docs.oracle.com/cloud/august2017/fieldservicecs_gs/CXFSC/OFSC_List_of_Tasks_Methods_Inventories.html

Q67. Which option correctly describes the Time Limit setting within a routing plan?

* A routing plan will be stopped once its runtime duration reaches the Time Limit.

* A recurrent routing plan will no longer run if the current time has exceeded the Time Limit configured for the plan.

* No routing plans, assigned to a given bucket, will run if the current time has exceeded the Time Limit.

* The Time Limit setting controls whether overtime is allowed for the routing plan.

Reference https://docs.oracle.com/cloud/august2017/fieldservicecs_gs/FARCU/FARCU.pdf

Q68. Which three statements are true regarding resource calendar options?

* Shifts can be used within a variety of work schedules.

* Nonworking time is used to identify known absences such as vacations or holidays.

* Nonworking reasons are set by default and cannot be modified.

* Holidays for calendars are defined using the configuration option of Holidays.

* Work Schedules can contain combinations of shifts and nonworking times.

* Working time can contain multiple work schedules.

Reference https://docs.oracle.com/cloud/august2015/servicecs_gs/FAADU/FAADU.pdf (278)

Q69. The key values for one of your work zones have changed and you need to update that work zone via a Metadata API call.

The problem is that some of the new key values might already be associated with other work zones, thereby creating potential conflicts.

What are you required to do within the “Replace Work Zone” API call to ensure that the keys sent in the request are the true values to be associated with the work zone you are updating?

* Include {“autoResolveConflicts”: “1”} as part of the body of the request.

* Specify a parameter of “autoResolveconfiicts=1” within the request.

* Specify a parameter of “autoResolveconflicts=true” within the request.

* Include {“autoResolveConflicts”: “true”) as part of the body of the request.

Reference

https://docs.oracle.com/en/cloud/saas/field-service/18a/cxfsc/OFSC_Resolving_Conflicts_During_Work_Zone_Creation.html

Q70. Which three configurations will enable booking to automatically close?

* specific work zones at designated times, based on intersections of capacity categories and booking intervals, set for either the same day or from 1-5 days earlier

* specific work zones at designated times, based on booking intervals including All Day intervals, set for either the same day or from 1-5 days earlier
* specific booking intervals at designated times, set for either the same day or from 1-5 days earlier
* specific capacity intervals at designated times, set for either the same day or from 1-5 days earlier
* specific work zones at designated times, based on intersections of capacity categories and time slots, set for either the same day or from 1-5 days earlier

Q71. Which two statements are correct regarding Daily Extracts in Oracle Field Service Cloud (OFSC)?
* When new custom properties are configured within OFSC, they are automatically added to the appropriate configured Daily Extract files.
* Daily Extract files are accessible for download either via API, via SFTP or manually through the Outbound Integration Channels screenO OFSC.
* If using an overnight shift, the Daily Extracts for the previous day will be available only after the overnight period configured on the Business Rules screen has passed.
* Daily Extracts can be configured to be available in either XML, CSV or HTML format.
* The Daily Extract files can be configured to include, exclude and/or arrange the order of corresponding fields and custom properties.

Q72. Your customer is using SLAs for some Activity Types. The <sla_window_start> parameter is empty when sending those activities to OFSC via API.

Which statement is true?
* OFSC will set the start date depending on the Customer contract rules set within OFSC.
* OFSC will not create the activity, and an error will be returned in the API response.
* OFSC always uses the Activity Creation Date as the SLA start date.
* OFSC will use the Activity Creation Date as the SLA start.
* OFSC will use available capacity to determine the most suitable start date.

Q73. Which three Launch Conditions include configurable trigger thresholds?
* ‘Route is activated’
* ‘Route is not activated’
* ‘Next activity is about to start’
* ‘Estimated time of arrival has changed’
* ‘Service request is created’
* ‘Activity is not started after the ETA’

Q74. A new Activity Type Group called ‘Low Priority Work1 has been created in Oracle Field Service Cloud (OFSC) and a number of Activity Types from the ‘Customer’ group have been moved into this new group.

You have been tasked to change the Time Slot for these Activity Types to ‘All-Day’ because they are low priority.

How do you configure this via the Activity Types screen?
* Modify the ‘Low Priority Work’ group and set the Time Slot to ‘All-Day’.
* Select the first Activity Type within the group, click ‘Modify’ and set Time Slot to ‘All-Day’. Then use the ‘Clone’ function to update the remaining Activity Types.
* For every Activity Type you need to modify, click the ‘Modify’ action and select the ‘All-Day’ Time Slot for them.
* Select the Activity Types within the group, and then click Time Slot and choose ‘All-Day’.

Q75. Your customer wants to configure an inner step message (“B”) to send an email if a previous message

(“A) has Failed.

Which statement explains how this can be supported?

* In the Message Scenario screen’s Blocking Conditions tab of message B, add a condition that blocks the message when the message A’s status is NOT IN failed.

* In the Message Scenario screen’s Next Steps tab of message A, add message B as the Next Message Step with the final status “Failed”.

* In the Message Scenario screen’s Next Steps tab of message B, add message A as the Next Message Step with the final status Failed”.

* In the Message Scenario screen’s Blocking Conditions tab of message B, add a condition that blocks the message when the message A’s status is NOT IN sent.

Q76. A customer wants to configure the OFSC GUI to show when a resource has not activated their route by the exact planned shift start time and send an email to the resource’s supervisor.

Which two options are true regarding how this requirement is supported?

* Configuring a message scenario using the launch condition “Route is not activated” will also enable the Alert Setting “Route has not been started x minutes after the start time of resource work day”.

* The Alert Setting “Route has not been started x minutes after the start time of resource work day” should be configured for 1 minute(s).

* The Alert Setting “Route has not been started x minutes after the start time of resource work day” should be configured for 0 minute(s).

* The configuration related to email notification must be performed in the Message Scenarios.

Q77. Which two statements are correct regarding String and Integer property types?

* Both property types can contain alphanumeric characters and punctuation.

* Both property types can contain Geolocation elements.

* Integer property types can be used for check box elements, whereas String property types can be used for phone numbers or email addresses.

* Both property types can include regular expressions.

Q78. You configured an “early morning” time slot between 06:00 and 09:00 for the”Installation’ Activity An installation activity with no SLA is assigned to a resource for tomorrow.

Which two statements are correct regarding how activities in Jeopardy will be displayed for this configuration?

* A jeopardy warning will be displayed on Time/List/Map Views only.

* A jeopardy warning will be displayed if this activity has not finished between 06:00 and 09:00 tomorrow.

* A jeopardy warning will be displayed on the Resource Tree only

* A jeopardy warning will be displayed if this activity has not started and finished between 06:00 and 09:00 tomorrow.

* A jeopardy warning will be displayed if this activity has not started between 06:00 and 09:00 tomorrow.

* A jeopardy warning will be displayed on the Resource Tree and Time/List/Map Views.

Q79. A customer is planning on managing as many of their Oracle Field Service Cloud (OFSC) configuration elements as possible via the Metadata REST API.

Which three objects can be both retrieved and created/modified via the Metadata API?

* Capacity Areas

* Applications

* Capacity Categories

* Organizations

* Properties

Q80. Which two statements are true regarding integrations between OFSC and DBaaS?
* Customers with a BICS instance can use DBaaS as a data source for data migration to extend the current BICS data limit.
* Integration supports the transfer of OFSC data directly into DBaaS either in bulk once per day or automatically in real-time.
* Integration enables automatic bulk import of DBaaS data directly into OFSC as part of the Daily Upload file.
* DBaaS integration enables OFSC to act as a system of record for activity data.

Q81. Which two statements are true regarding the correlation between launch conditions and message scenarios within OFSC?
* A given launch condition can be assigned to multiple message scenarios simultaneously.
* A given launch condition can only be assigned to one message scenario at a time.
* A given message scenario can only include one launch condition at a time.
* A given message scenario can include multiple launch conditions simultaneously.
https://docs.oracle.com/en/cloud/saas/field-service/18a/famsc/message-scenario-configuration-guide.pdf

Oracle 1z0-1003-22 Exam Syllabus Topics:

TopicDetailsTopic 1- Describe Inventory Use and Inventory Types- Describe Users and User Type SettingsTopic 2- Explain the Usage of Filters within OFS- Inventory and Inventory TypesTopic 3- Describe Quota, Capacity and Booking Options- Describe Resource and Resource Type SettingsTopic 4- Explain Duration and Travel Statistics- Explain the Capabilities of OFS FormsTopic 5- Describe Activities and Activity Type Features- Resources and Resource TypesTopic 6- Explain the Capabilities of OFS Applications- Configure Resources and Resource TypesTopic 7- Describe the Custom Property Types- Explain the Calendar Capabilities in OFSTopic 8- Explain the Capabilities of the Where's My Technician Theme- Describe Routing Optimization Options

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