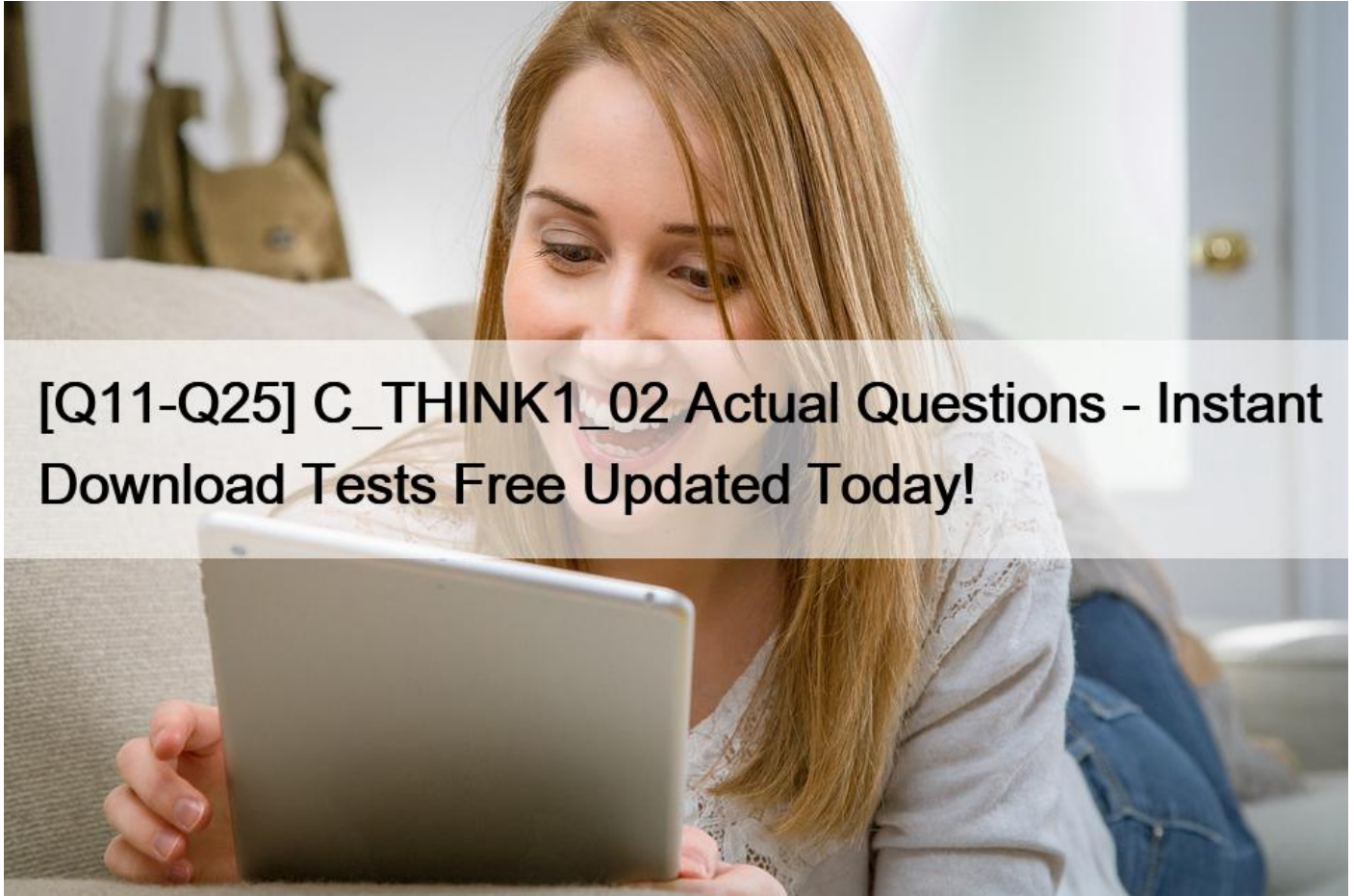


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NEW QUESTION 11

What are the 3 main phases of design thinking?

Note: There are 3 correct answers to this question.

- * Overlapping phases
- * Implementation (Test)
- * Ideation (Create)
- * Inspiration (Empathize)

NEW QUESTION 12

What are the brainstorming rules created by IDEO?

Note: There are 3 correct answers to this question.

- * Be open to developing the ideas of others and stay on topic
- * It involves getting out of the building and taking action
- * Avoid judging others and let the creativity flow
- * Follow the "one at a time" rule and use visuals and Generate as many new ideas as possible

NEW QUESTION 13

What are some key principles when presenting a prototype as a role play? Note: There are 2 correct Answers to this question.

- * Show the most relevant aspects for the business case.
- * Show the impact of your solution for your persona.
- * Show flawless execution to get the idea across.
- * Show the solution through the users' eyes.

NEW QUESTION 14

During an interview, you should minimize yes/no questions and instead ask

_____ questions.

Note: There are 1 correct answers to this question.

- * defined color per exercise.
- * open-ended.
- * per sticky note.
- * team on a color code.

NEW QUESTION 15

Bringing together diverse perspectives unlocks potential. Modern challenges are too big and complex for any one person, discipline, or even industry.

Note: There are 1 correct answers to this question.

- * Collaboration
- * Optimism
- * Empathy
- * Potential

NEW QUESTION 16

By which process, empathize with your target user and stay focused by summarizing common user characteristics, needs and pain points into a single persona?

Note: There are 1 correct answers to this question.

- * Interview your users
- * Create a persona
- * Test your sketches with users
- * Sketch a prototype

NEW QUESTION 17

Which of the following is a characteristic of an insight?

- * The understanding of the user's key needs
- * The understanding of the main pain point a user has
- * The understanding of tasks and process steps described by users
- * The understanding of the true nature of something

NEW QUESTION 18

Which is a process of constructive conflict that merges into unifying solutions through the power of observation, synthesis, searching and generating alternatives, critical thinking, feedback, visual representation, creativity, problem solving, and value creations?

Note: There are 1 correct answers to this question.

- * Iterate ideation phase
- * Funky prototyping
- * Design
- * Being human

NEW QUESTION 19

What is brainstorming?

- * Ideation
- * Persona
- * Multiplication
- * Remember the Future

NEW QUESTION 20

Recognizing _____ generates insights that enable us to see everyday things in a new light.

Note: There are 1 correct answers to this question.

- * Remember the Future
- * Persona
- * Multiplication
- * Patterns

NEW QUESTION 21

A software company likes to use the User Story Mapping method in conjunction with Design Thinking. For which purpose would you recommend using User Story Mapping?

Please choose the correct answer. Note: There are 1 correct answers to this question.

- * To find data that serves to inspire the team and gain empathy
- * To check on feasibility, viability and desirability
- * To get a common understanding of the challenge/problem space
- * To define the implementation backlog items

NEW QUESTION 22

What data points are required to derive 'How might we' questions? Note: There are 2 correct Answers to this

question.

- * User, need, and insight
- * Persona, pain point and reason why
- * Persona, scoping and interview guide
- * Need, motivation, and design challenge

NEW QUESTION 23

Are insights and observations the same thing?

- * NO
- * YES

NEW QUESTION 24

How do you integrate Design Thinking activities into a software development project?

- * Plan Design Thinking workshops at the beginning and at the end of the development project.
- * Plan Design Thinking workshops first for the business side and then for the IT side and repeat this throughout the development lifecycle.
- * Plan Design Thinking related activities from the beginning of the development project and plan for multiple iterations.
- * Plan several Design Thinking activities and workshops during the implementation phase for different levels of hierarchy (managers and subject matter experts).

NEW QUESTION 25

What core components do you need in order to tackle a problem using Design Thinking? Note: There are

3 correct Answers to this question.

- * Creative individuals
- * Multidisciplinary team of people
- * Highly iterative process
- * Top management support
- * Environment and materials

SAP Design Thinking Certification Exam Topics:

Topic Areas
Topic Details, Courses, Books
Weighting
Prototyping Understand the purpose of prototyping within the Design Thinking methodology, describe best practices methods for prototyping and understand how they work. THINK1 (SEE COURSE DETAIL)8% - 12%
Ideation Understand the purpose of ideation within the Design Thinking methodology, describe best practices methods for ideation, and understand how they work. THINK1 (SEE COURSE DETAIL)8% - 12%
Research / Observe Understand the purpose of research within the Design Thinking methodology; describe best practices methods for research and understand how they work. THINK1 (SEE COURSE DETAIL)> 12%
Validation & Implementation Explain the purpose of validation within the Design Thinking methodology, describe best practices methods for validation, and understand how they work. THINK1 (SEE

COURSE DETAIL)< 8%

SAP C_THINK1_02 Exam Description:

The "SAP Certified Associate - Design Thinking" certification exam verifies that the candidate possesses required knowledge in the area of the SAP Design Thinking methodology, processes and workshop organization/facilitation for the consultant profile. The candidate should demonstrate the successful use of Design Thinking principles in projects. This certificate builds on the knowledge gained through the related Design Thinking training.

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