

300-810 Dumps 2022 New Cisco 300-810 Exam Questions [Q21-Q43]



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Who should apply for Cisco Collaboration Applications (300-810) Exam - Collaboration engineers- Collaboration administrators **NEW QUESTION 21**

An engineer is configuring SAML SSO for a Cisco Unified Communications Manager. After completing all required steps, the engineer wants to verify the status. Which CLI command provides the status of SAML SSO?

- * `utils sso status`
- * `show sso status`
- * `show saml status`
- * `utils saml status`

Explanation/Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unified-communications-manager-callmanager/213293-troubleshoot-ss0-in-cucm.html>

NEW QUESTION 22

Refer to the exhibit.

The screenshot shows the configuration interface for a Voice Mail Port and a Hunt Pilot. The 'Voice Mail Port Information' section includes fields for 'Voice Mail Pilot Number' (4000), 'Calling Search Space' (<None>), and 'Description' (Default). A checkbox 'Make this the default Voice Mail Pilot for the system' is checked. The 'Hunt Pilot Configuration' section has a 'Save' button and a 'Status' indicator showing 'Ready'. The 'Pattern Definition' section includes 'Hunt Pilot*' (4000), 'Route Partition' (INTERNAL_PT), and 'Description' (Hunt pilot for CUC). The 'Call Forward and Call Pickup Settings' section features a table with columns for 'Voice Mail', 'Destination', and 'Calling Search Space'. Below the table, 'Calling Search Space Activation Policy' is set to 'Use System Default', and 'Forward All' is checked with a destination of 4000 and a calling search space of <None>.

	Voice Mail	Destination	Calling Search Space
Calling Search Space Activation Policy			Use System Default
Forward All	<input checked="" type="checkbox"/>	4000	<None >

Cisco Unity Connection and Cisco Unified Communications Manager are integrated by using SCCP. The Voice Mail Ports are registered. Users report that calls fail when forwarded to voicemail. Which is a cause of the issue?

- * The call forward and call pickup settings do not have a CSS on Forward All.
- * The Voice Mail Port partition on the CSS of the phone is missing.
- * The Voice Mail Pilot is not configured with a CSS that contains the INTERNAL_PT.
- * The CSS on the Voice Mail Pilot is missing partitions for user phones.

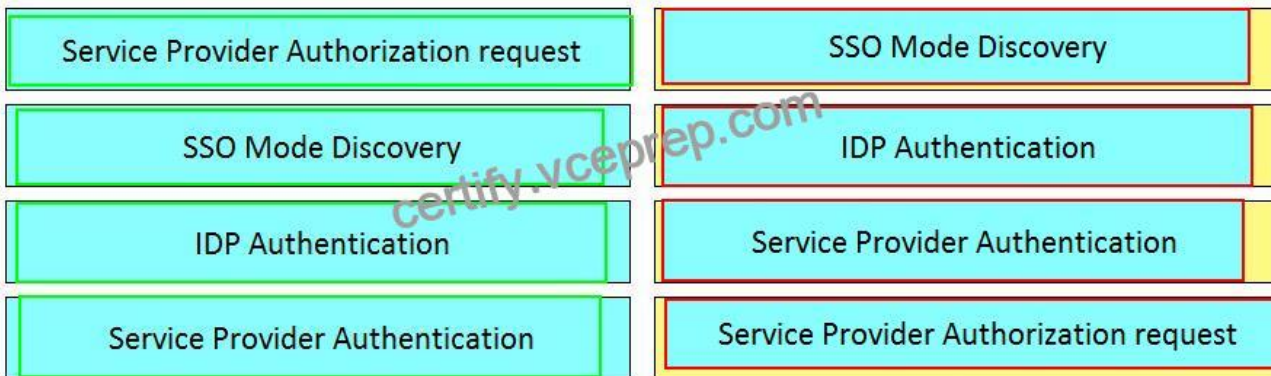
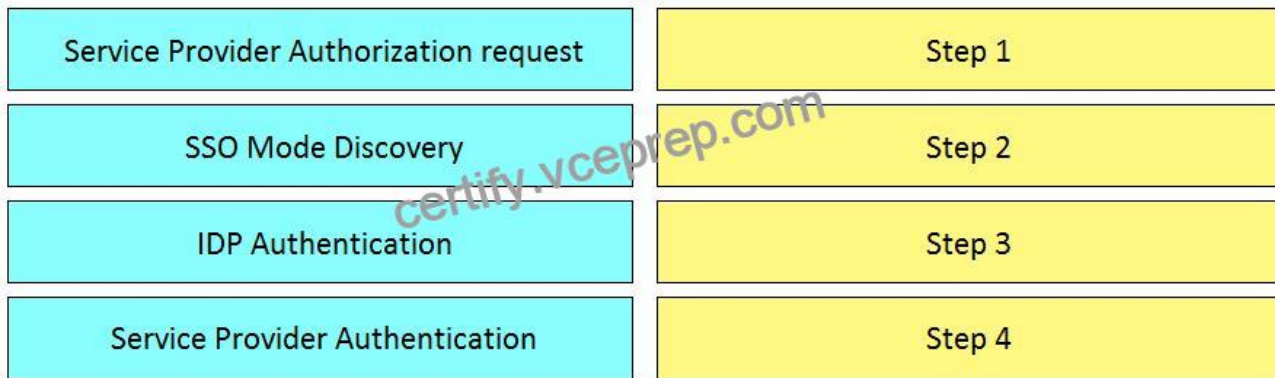
NEW QUESTION 23

An administrator is configuring digital networking between Cisco Unity Connection clusters. What are two requirements for the configuration? {Choose two.} end-user credentials

- * IP address/FQDN of LDAP server
- * IP address/FQDN of Cisco UCM servers
- * system administrator credentials
- * IP address/FQDN of the Cisco Unity Connection servers

NEW QUESTION 24

Drag and drop the events for an on-premises Jabber SAML SSO flow from the left into the correct order on the right.



NEW QUESTION 25

Which two SSO features are true? (Choose two.)

- * allows Jabber to use LDAP directory services for contact imports
- * allows LDAP user import on Cisco Unified Communications Manager
- * improves productivity by reducing time spent re-entering credentials for the same identity
- * transfers the authentication from the system that hosts the applications to a third-party system
- * reduces costs by decreasing the number of help calls that are made for voicemail PIN resets

NEW QUESTION 26

Refer to the exhibit.

```
2014-11-07 09:39:53, 855 ERROR [0X0000298] [ice\TelephonyAdapterPhoneDevice.cpp(178)] [TelephonyAdppter]
[TelephonyAdapter::selectDeviceImpl] - switchMode to device [SEP84802D7698D6] failed with error
[eDeviceRegCouldNotOpenDevice]
```

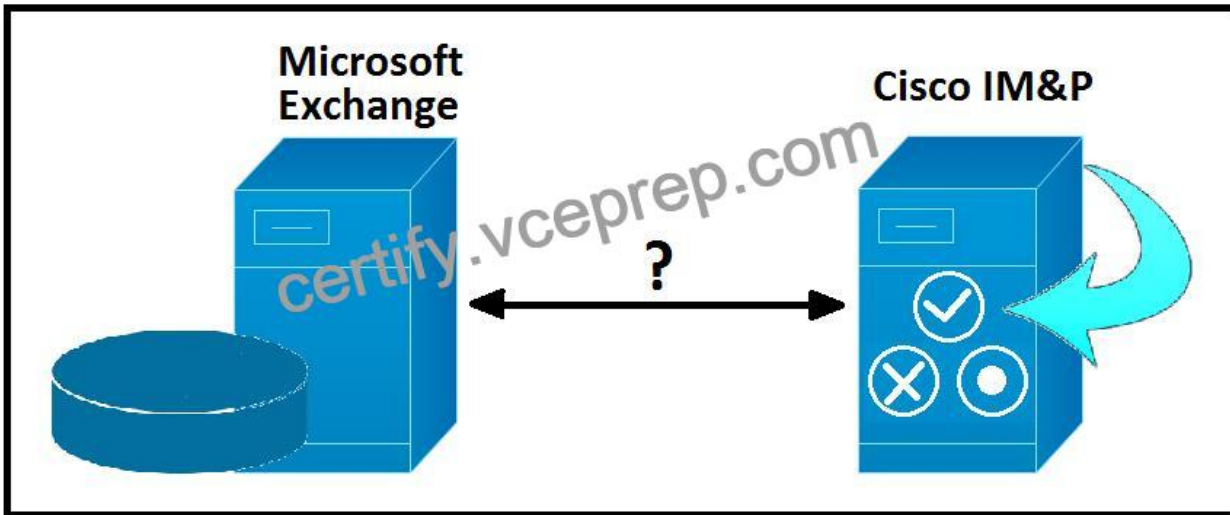
Which end-user option can resolve this issue?

- * Standard CTI Reception of SRTP Key Material
- * Standard CTI Allow Calling Number Modification
- * Standard CTI Allow Control of Phones Supporting Rollover Mode

* Standard CTI Allow Call Monitoring

NEW QUESTION 27

Refer to the exhibit.



Which protocol is used for communication between Cisco IM and Presence and Microsoft Exchange Server?

- * POP3
- * IMAP
- * EWS
- * XMPP

Reference:

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/cucm/srnd/collab11/collab11/presence.html

NEW QUESTION 28

Refer to the exhibit.

```
[csf.cert.] [csf::cert::BaseCertVerifier:doVerifyCertificate] - About to verify the certificate.
[csf.cert.win32] [csf::cert::Win32CertVerifier:loadCertificateChain] - Certificate Chain status 0x20
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifySslPolicy] - Ignoring errors due to Invalid CN
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifyPolicies] - SSL Policy status 0x2148204809
[csf.cert.win32] [csf::cert::win32CertVerifier:verifyPolicies] - Basic Constraints Policy status 0x0
[csf.cert.win32] [csf::cert::win32CertVerifier:verifyCertificate] - Certificate validation response is 'invalid'
[csf.cert.] [csf::cert::BaseCertVerifier:doVerifyCertificate] - Result of platform certificate verification: [UNTRUSTED_ROOT
[csf.cert.] [csf::cert::BaseCertVerifier:checkIdentity] - About to check for a Identity Match.
[csf.cert.xmpp] [csf::cert::XmppCertVerifier:checkIdentifier] - Verifying XMPP identity 'example.com'
[csf.cert.utils] [csf::cert::AltNameParserImpl:verifyXmpp] - Xmp match was not found for: 'example.com'
[csf.cert.utils] [csf::cert::AltNameParserImpl:verify] - Match for 'example.com' found in dnsNames index: 1
[csf.cert.] [csf::cert::BaseCertVerifier:checkIdentifiers] - Verification of identity succeeded. Matched identifier
[csf.diagnostics] [CSFDiagnostics::DiagnosticsImpl::AddRecord] - Add record task enqueued: example.com
[csf.common.PolicySet] [csf::common.PolicySet::getPolicy] - Successfully found Policy with nature IGNORE_INVALID_CERT
[IGNORE_REVOCATION_INFO_UNAVAILAB
[csf.cert.] [csf::cert::BaseCertVerifier::applyIgnoreInvalidCertConditionPolicy] - About to enforce ignore invalid ce
[csf.cert] [csf::cert::IgnoreInvalidCertConditionPolicy::removeIgnoredStatuses] - No statuses have been removed from
[csf.cert] [csf::cert::IgnoreInvalidCertConditionPolicy::enforce] - Policy enforced
[csf.cert.] [csf::cert::BaseCertVerifier::verifyCertificateAsync] - Certificate initially verified, result: FAILURE
[csf.cert] [csf::cert::CertificateDataImpl::parseSubjectCNField] - size of Subject CN field : 16
[csf.cert] [csf::cert::CertificateDataImpl::parseSubjectCNField] - Subject CN field : impa.example.com
[csf.common.PolicySet] [csf::common.PolicySet::getPolicy] - Successfully found Policy with nature INVALID_CERT_MANAGEM
```

Users report that they are prompted to accept server certificates when they initially run Cisco Jabber. An engineer removes these prompts to prevent confusion. Which statement about this scenario is true?

- * Presentation of the certificates can be disabled by setting up Cisco IM&P servers into nonsecure mode.
- * Nothing can be done to resolve this issue because certificates must be accepted by each Jabber user, per Cisco policy.
- * These certificates are self-signed certificates, so they must be added manually to the user OS certificate stores.
- * The behavior is a security breach because certificates are considered untrusted and as not coming from Cisco Collaboration servers.

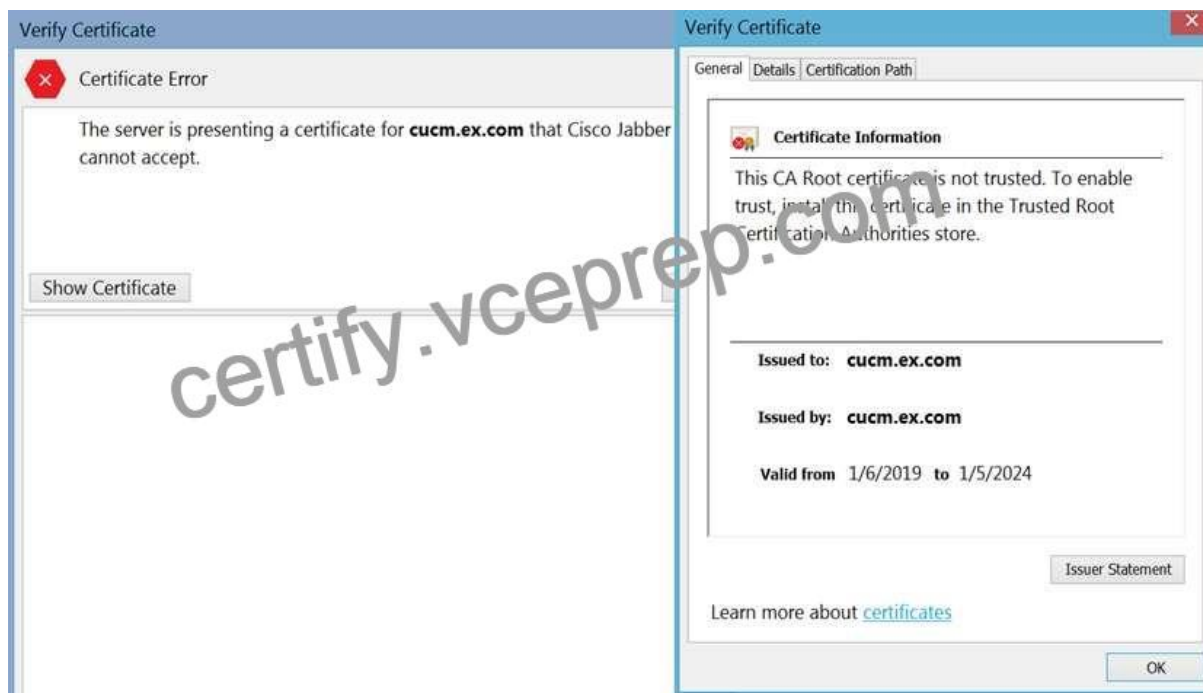
NEW QUESTION 29

A user complains that incoming calls are being forwarded to another extension before being transferred to voicemail. The user expects calls to be transferred to their voicemail faster if they do not answer the phone. The administrator is managing calls with the supervised transfer option on a Cisco Unity Connection call handler. What should the administrator change to resolve this issue?

- * T302 Timer
- * Rings to wait
- * Release to switch
- * No answer ring duration (seconds)

NEW QUESTION 30

Refer to the exhibit.



When troubleshooting an internal Jabber login problem, there is a pop-up about a certificate error, and then the login fails. The FQDN of Cisco UCM is cucm.ex.com, and the FQDN of the IM and Presence Server is imp.ex.com. Which two actions should be taken to fix this issue? (Choose two.)

- * Sign the Cisco UCM CallManager certificate with a trusted certificate authority.
- * Import the Cisco UCM CallManager certificate into the Trusted Certificate Authorities on the PC running Jabber.
- * Sign the Cisco UCM tomcat certificate with a trusted certificate authority.
- * Sign the Cisco Unified IM and Presence server cup certificate with a trusted certificate authority.
- * Import the certificate of cucm.ex.com into the Trusted Certificate Authorities on the PC running Jabber.

NEW QUESTION 31

When implementing dialing behavior in Cisco Unity Connection, which feature prevents calls to long-distance or international phone numbers?

- * restriction tables
- * calling search spaces
- * inbox profiles
- * partitions

NEW QUESTION 32

After integrating Cisco Unity Express with Cisco Unified Communications Manager Express, users report that the system does not respond to their digit presses. Which two configuration snippets resolve this issue? (Choose two.)

- * dial-peer voice 6800 voip

destination-pattern 5…

session protocol sipv2

session target ipv4:10.3.6.127

dtmf-relay sip-kpml

codec g729r8

* dial-peer voice 6800 voip

destination-pattern 5…

session protocol sipv2

session target ipv4:10.3.6.127

dtmf-relay sip-notify

codec g711ulaw

* dial-peer voice 6800 voip

destination-pattern 5…

session protocol sipv2

session target ipv4:10.3.6.127

dtmf-relay rtp-nte

codec g711ulaw

* dial-peer voice 6800 voip

destination-pattern 5…

session protocol sipv2

session target ipv4:10.3.6.127

dtmf-relay sip-kpml

codec g711ulaw

* dial-peer voice 6800 voip

destination-pattern 5…

session protocol sipv2

session target ipv4:10.3.6.127

dtmf-relay sip-notify

codec g729r8

NEW QUESTION 33

Refer to the exhibit.

```
Users with Duplicate User IDs
-----
User ID : user3
Node Name
cucm-imp-1
cucm-imp-2
```

Which two steps resolve the "Users with Duplicate User IDs" message? (Choose two.)

- * Rename the directory URI value for one of the users to ensure that there is no duplication.
- * Rename the User ID value for one user if different users on different clusters have the same User ID assigned.
- * Unassign a user from one of the clusters when the same user is assigned to two different clusters.
- * Assign the duplicate user to the secondary Cisco IM and Presence node.
- * Delete the user ID for the duplicate user ID.

NEW QUESTION 34

A collaboration engineer restored a failed primary node of an active/standby IM and presence subcluster with the server Recovery manager set to defaults. The engineer notices that the user is still assigned to the secondary server. Which action resolves this issue?

- * Select the Fallback button under Presence Redundancy Group Configuration
- * Wait for 30 minutes for automatic fallback to occur
- * Modify the DNS SRV records to point back to the primary server
- * Restart the services on the primary server

NEW QUESTION 35

An engineer must configure open SIP Federation on cisco IM and presence using cisco Expressways with the additional requirement not to allow a specific list of domains and allow all other domains that are not specified. How is this additional requirement met?

- * Configure default static routes for each blocked domain with an invalid next-hop IP address.
- * Add a static route for each blocked domain and keep the "Block Route" checkbox checked.
- * Block the specified SIP domains on the Expressway
- * Add each allowed domain as a SIP Federated domain.

NEW QUESTION 36

Refer to the exhibit.


```
[csf.cert.] [csf::cert::BaseCertVerifier:doVerifyCertificate] - About to verify the certificate.
[csf.cert.win32] [csf::cert::Win32CertVerifier:loadCertificateChain] - Certificate Chain status 0x20
[csf.cert.win32] [csf::cert::Win32CertVerifier:verifySslPolicy] - Ignoring errors due to Invalid CN
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[csf.cert.win32] [csf::cert::win32CertVerifier:verifyPolicies] - Basic Constraints Policy status 0x0
[csf.cert.win32] [csf::cert::win32CertVerifier:verifyCertificate] - Certificate validation response is 'invalid'
[csf.cert.] [csf::cert::BaseCertVerifier:doVerifyCertificate] - Result of platform certificate verification: [UNTRUSTED_ROOT
[csf.cert.] [csf::cert::BaseCertVerifier:checkIdentity] - About to check for a Identity Match.
[csf.cert.xmpp] [csf::cert::XmppCertVerifier:checkIdentifier] - Verifying XMPP identity 'example.com'
[csf.cert.utils] [csf::cert::AltNameParserImpl:verifyXmpp] - Xmp match was not found for: 'example.com'
[csf.cert.utils] [csf::cert::AltNameParserImpl:verify] - Match for 'example.com' found in dnsNames index: 1
[csf.cert.] [csf::cert::BaseCertVerifier:checkIdentifiers] - Verification of identity succeeded. Matched identifier
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[IGNORE_REVOCATION_INFO_UNAVAILAB
[csf.cert.] [csf::cert::BaseCertVerifier::applyIgnoreInvalidCertConditionPolicy] - About to enforce ignore invalid ce
[csf.cert] [csf::cert::IgnoreInvalidCertConditionPolicy::removeIgnoredStatuses] - No statuses have been removed from
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[csf.cert.] [csf::cert::BaseCertVerifier:verifyCertificateAsync] - Certificate initially verified, result: FAILURE
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[csf.cert] [csf::cert::CertificateDataImpl::parseSubjectCNField] - Subject CN field : impa.example.com
[csf.common.PolicySet] [csf::common.PolicySet::getPolicy] - Successfully found Policy with nature INVALID_CERT_MANAGEM
```

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- * These certificates are self-signed certificates, so they must be added manually to the user OS certificate stores.
- * The behavior is a security breach because certificates are considered untrusted and as not coming from Cisco Collaboration servers.

Reference:

Certificate Authority (CA), which is the case for a self-signed certificate, the certificate needs to be loaded into the client OS certificate store. Otherwise, Jabber users will be prompted to accept or decline individual server certificates when they initially connect.

NEW QUESTION 37

Refer to the exhibit.

The screenshot shows the Cisco Jabber Diagnostics interface. At the top, it displays 'Cisco Jabber Version 11.9.3 (60004)'. Below this, there are three sections: 'Discovery', 'WebEx', and 'DNS Records'. The 'Discovery' section shows a 'Failure: FAILED_UCM90_CONNECTION' with the message 'The specified domain either does not exist or could not be contacted.' The 'WebEx' section shows a 'Failure: HTTP_CONNECTION_FAILED' with a URL. The 'DNS Records' section shows two records: one for '_cisco-uds._tcp.ccnp.cisco.com' pointing to 'cucm1.ccnp.cisco.com' and another for '_collab-edge._tls.ccnp.cisco.com' with the message 'Domain does not exist'. Below the diagnostics is a window titled '_cisco-uds Properties' with a 'Security' tab. The 'Service Location (SRV)' section contains the following fields: Domain: ccnp.cisco.com, Service: _cisco-uds, Protocol: _tcp, Priority: 15, Weight: 0, Port number: 8433, and Host offering this service: cucm1.ccnp.cisco.com.

Discovery Outcome	Failure: FAILED_UCM90_CONNECTION
Domain Controller	The specified domain either does not exist or could not be contacted.
Edge Domain	ccnp.cisco.com
Edge Required	No
Edge Visibility	Not Visible
Excluded Services	None
FIPS	OFF
Internal Visibility	Visible
Services Domain	ccnp.cisco.com
Services Domain Source	Email Address from UserInput
Voice Services Domain	ccnp.cisco.com

CAS lookup	FAILURE: HTTP_CONNECTION_FAILED
CAS lookup url	https://loginp.webex.com/ccnp.cisco.com/cas/federatedSSO?org=corp.cisco.com

DNS Records	
_cisco-uds._tcp.ccnp.cisco.com	cucm1.ccnp.cisco.com
_collab-edge._tls.ccnp.cisco.com	Domain does not exist

_cisco-uds Properties

Service Location (SRV) Security

Domain: ccnp.cisco.com

Service: _cisco-uds

Protocol: _tcp

Priority: 15

Weight: 0

Port number: 8433

Host offering this service: cucm1.ccnp.cisco.com

Users connected to the internal network report a 'Cannot communicate with the server' error while trying to log in to Cisco Jabber using auto service discovery. The Jabber diagnostics and the SRV record configuration are as shown in the exhibit. The host cucm1.ccnp.cisco.com is correctly resolved by the user desktops with the Cisco Unified Communications Manager IP address.

Why is the user not able to log in?

- * SRV protocol is not set up correctly. It should be _tls instead of _tcp.
- * Marking weight as 0 on the SRV record makes it inactive, so Jabber cannot discover the Cisco Unified CM.
- * The port specified on the SRV record is wrong.
- * The domain ccnp.cisco.com does not exist on the DNS server.

Explanation/Reference: <https://community.cisco.com/t5/collaboration-voice-and-video/jabber-client-login-and-login-issues/ta-p/3143446>

NEW QUESTION 38

Fraudulent calls are being made from Cisco Unity Connection. Which action prevents the calls from reaching the PSTN using SCCP integration?

- * Change the configuration of the routing rule.
- * Change the CSS of the voicemail port.
- * Change the Rerouting CSS on the trunk to Cisco Unity Connection.
- * Remove values from restriction table.

Explanation

Explanation/Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unity-connection/119337-technote-cuc-00.html>

NEW QUESTION 39

Refer to the exhibit.



Users report that they cannot see the Chat Rooms icon on their Cisco Jabber clients. This feature works without issue in the lab. An engineer reviews the Cisco IM&P and Jabber configuration and finds that the jabber-config.xml file is configured properly to support this feature. Which activity should be performed on the IM&P server to resolve this issue?

- * Activate Cisco XCP Connection Manager in Cisco Unified Serviceability > Tools > Service Activation.
- * Restart Cisco XCP Message Archiver in Cisco Unified Serviceability > Tools > Control Center – Feature Services.
- * Restart XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Control Center – Network Services.
- * Activate XCP Text Conference Manager in Cisco Unified Serviceability > Tools > Service Activation.

NEW QUESTION 40

To redirect calls from the phone extension for user A to the voicemail greeting, which call routing rule should be used in Cisco Unity Connection?

- * Attempt Forward forwarded routing rule
- * Opening Greeting direct routing rule
- * Attempt Sign-In direct routing rule

* Opening Greeting forwarded routing rule

Explanation/Reference: <https://community.cisco.com/t5/collaboration-voice-and-video/unity-connection-call-routing-logic/ta-p/3162560>

NEW QUESTION 41

What are two Cisco Jabber 12.6 on-premises deployment types that can be run on a Windows-enabled PC?

(Choose two.)

- * Contact Center Agent
- * IM-only
- * multicloud-based
- * Full UC
- * cloud-based

Explanation/Reference: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/12_6/cjab_b_on-prem-deployment-cisco-jabber_12-6.pdf

NEW QUESTION 42

Fraudulent calls are being made from Cisco Unity Connection. Which action prevents the calls from reaching the PSTN using SCCP integration?

- * Change the configuration of the routing rule.
- * Change the CSS of the voicemail port.
- * Change the Rerouting CSS on the trunk to Cisco Unity Connection.
- * Remove values from restriction table.

Explanation/Reference: <https://www.cisco.com/c/en/us/support/docs/unified-communications/unity-connection/119337-technote-cuc-00.html>

NEW QUESTION 43

An engineer is configuring a Jabber client installation switch for a phone system using Cisco UCM as the registration server, with a softphone control address of 10.0.1.200. and configuration files received from 10.11.20.201 after all previous configurations are cleared. Drag and drop the snippets from the bottom of the image onto the blanks in the image to complete this configuration. Not all options are used.

```
msiexec.exe /i CiscoJabberSetup.msi /quiet CLEAR= [ ] PRODUCT_MODE= [ ]  
AUTHENTICATOR= [ ] TFTP= [ ] CTI= [ ]
```

- 10.11.20.201 Registration Phone_Mode 1 Jabber
- 10.0.1.200 Clear Softphone 2 CUCM

```
msiexec.exe /i CiscoJabberSetup.msi /quiet CLEAR= 1 PRODUCT_MODE= Phone_Mode  
AUTHENTICATOR= CUCM TFTP= 10.11.20.201 CTI= 10.0.1.200
```

- 10.11.20.201 Registration Phone_Mode 1 Jabber
- 10.0.1.200 Clear Softphone 2 CUCM

Difficulty in Writing Implementing Cisco Collaboration Applications (300-810) Exam

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